



# CITY OF RICHMOND

## INTRACITY CORRESPONDENCE

In 2017, the Internal Affairs Division received a total of 127 complaints/investigations, which included 127 formal and 1 informal. As the table below shows there was a -22% decrease in the overall number of complaints/investigations received in 2017 as compared to 2016. During the same period the number of informal complaints/investigations decrease -100% while there was a -20.6% decrease in formal complaints/investigations (All valid complaints received in 2017 were handled as formal complaints)

### 2015/2016 Comparison

Year	Formal Complaints	Informal Complaints	Total
2016	160	3	163
2017	126	1	127
% Change	-21.2%	-66.6%	-22%

As noted below there was a decrease in the number of citizen generated complaints/investigations and an increase in departmental generated complaints/investigations.

### 2016/2017 Comparison

Year	Citizen Complaints	Dept. Generated Complaints/Investigations	Total
2016	78	85	163
2017	45	82	127
% Change	-42.3%	3.5%	-22%

## Complaint Analysis for 2017

In 2017, the Internal Affairs Division investigated 46 complaints involving allegations of serious misconduct; 10 of these investigations involved possible criminal activity. The other services investigated 81 complaints. A total of 45 complaints were received from citizens while the Department initiated 82 investigations.

Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	IA Pub Integrity	Informal	Serv Imp Action	Totals
2016	41	14	6	5	0	3	94	163
2017	27	10	4	4	0	1	81	127

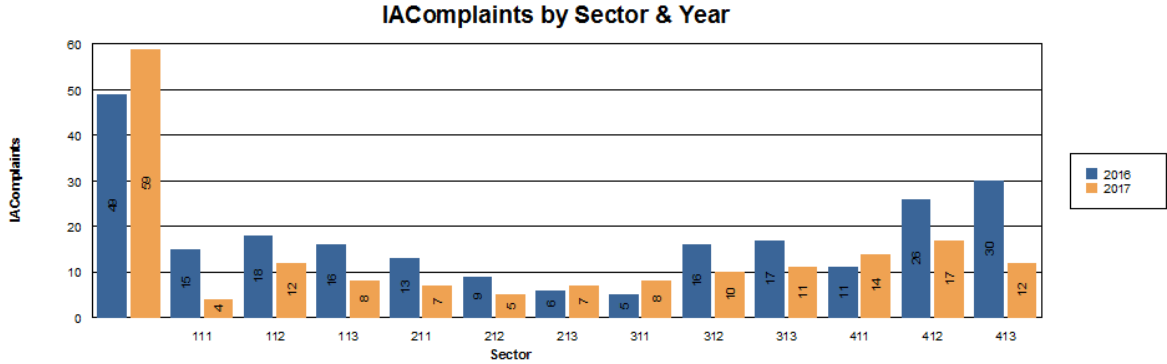
The below table is a comparison of investigative findings for 2016 and 2017.

FINDING	2016		2017	
	#	%	#	%
Exonerated	19	12	15	11.8
Exonerated Other Violation	4	2	3	2.3
Unfounded	2	1	2	1.5
Unfounded Other Violations	0	0	0	0
Not Substantiated	9	6	8	6.2
Not Substantiated Other Viol.	5	3	1	.78
Substantiated	60	37	39	30.7
No Improper/Other Viol	3	2	3	2.3
No Improper Action	12	7	8	6.2
Improper Acton	23	14	12	9.4
No Further Action* No Further Action Required	13	8	4	3.1
Withdrawn*	3	2	2	1.5
Open*	10	6	30	23.6
<b>Totals</b>	163	100.00%	127	100%

## Complaint Analysis for 2017

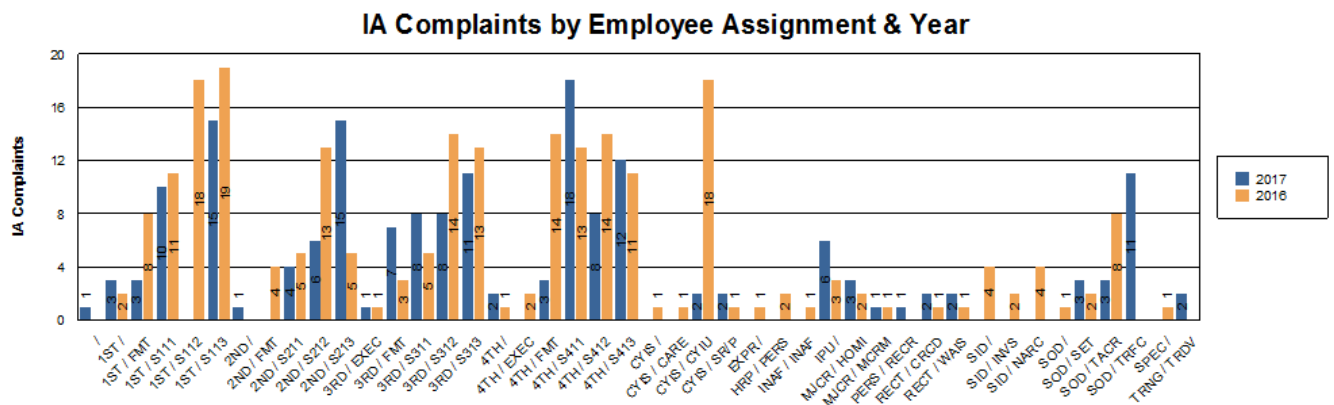
The attached charts break down complaint/investigation, disciplinary, and missed court investigations by several categories:

### Complaints by Sector:



- The first two columns for 2016 and 2017 in the above chart did not list a sector because an address was unknown or the incident occurred in another jurisdiction.
- In 2016 Sector 413 had the highest number of incidents with 30 in the year. In 2017 Sector 412 had the highest number of incidents with 17 in the year. The fewest number of incidents in 2016 was in Sector 311 with 5. The fewest number of incidents for 2017 occurred in Sector 111, which were 4.
- The number of incidents in each sector reflects all incidents, including those against specialized unit officers and off duty officers that occurred in those sectors. In addition, all incidents and disciplinary actions taking place at headquarters appear in Sector 413.

### Complaints by Employee Assignment:

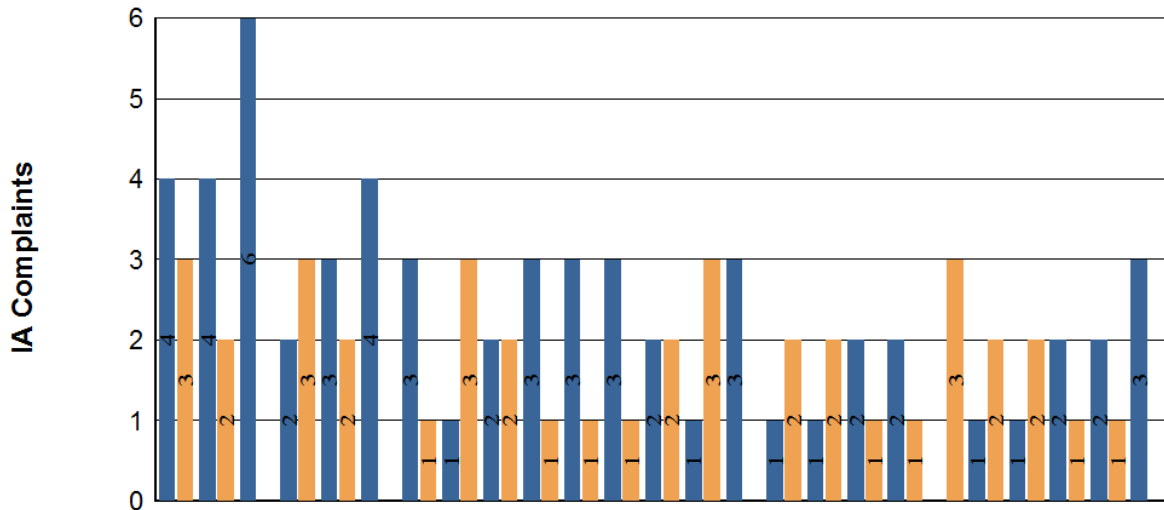


- This report indicates that employees assigned to 1<sup>st</sup> /Sector 113 with the highest number of investigations (usually disciplinary actions) in 2016 (19) and 4<sup>th</sup> /Sector 411 in 2017 (18).

## Complaint Analysis for 2017

### Complaints by Employee:

### IA Complaints by Employee (Top 25)



- This report lists the 25 officers with the most complaints/investigations or disciplinary actions in 2016 and 2017. In 2016 there were 4 officers and 1 civilian who had 3 investigations.

### CONCLUSION

In 2017 there was a decrease in the number of complaints/investigations received and investigated by the Department. There was also a significant decrease in the number of investigations which found officers out of policy.