



CITY OF RICHMOND

INTRACITY CORRESPONDENCE

DATE: January 8, 2020

TO: William C. Smith
Chief of Police

WCS 1-17-20

FROM: Captain William V. Blackwell
Internal Affairs Division

WV Blackwell 2/3/20

SUBJECT: 2019 ANALYSIS OF INTERNAL AFFAIRS INVESTIGATIONS

ISSUE: This document contains an analysis of complaints that were received by the Internal Affairs Division in 2019.

DISCUSSION

In 2019, the Internal Affairs Division received a total of 109 complaints/investigations, which included 107 formal and 2 informal. As the table below shows there was a 23.24% decrease in the overall number of complaints/investigations received in 2019 as compared to 2018. During the same period the number of informal complaints/investigations decreased 50% while there was a 22.45% decrease in formal complaints/investigations.

2018/2019 Comparison

Year	Formal Complaints	Informal Complaints	Total
2018	138	4	142
2019	107	2	109
% Change	-22.45%	-50%	-23.24%

Complaint Analysis for 2019

As noted below there was an increase in the number of citizen generated complaints/investigations and a decrease in departmental generated complaints/investigations.

2018/2019 Comparison

Year	Citizen Complaints	Dept. Generated Complaints/Investigations	Total
2018	49	93	142
2019	52	57	109
% Change	6.12%	-38.70%	-23.24%

In 2019, the Internal Affairs Division investigated 71 complaints involving allegations of serious misconduct; 12 of these investigations involved possible criminal activity. The other service areas investigated 38 complaints. A total of 52 complaints were received from citizens while the Department initiated 57 investigations.

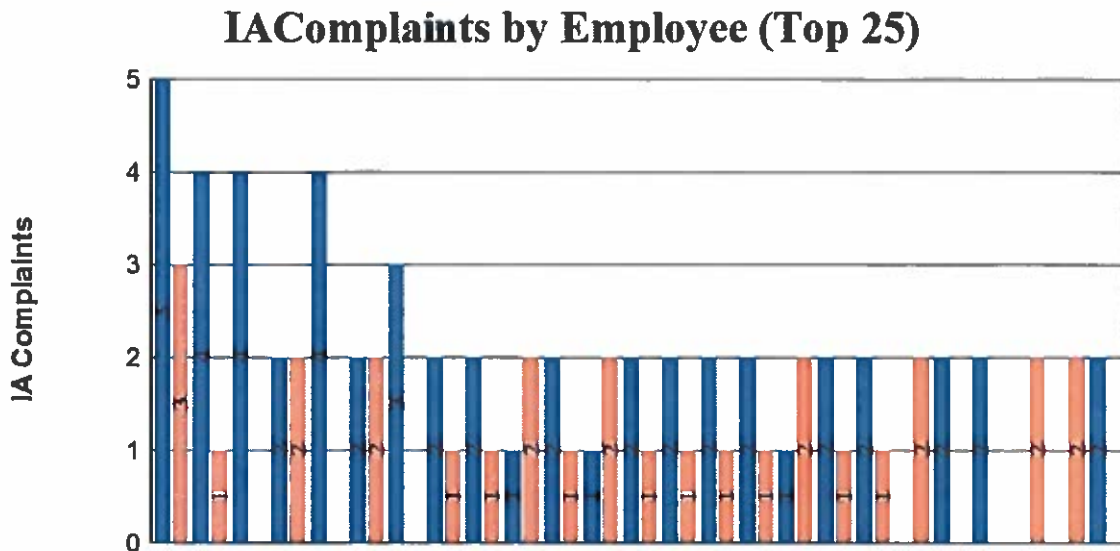
Year	Fact Finding	IA Criminal	Excessive Force	IA Imp Action	IA Pub Integrity	Informal	Serv Imp Action	Totals
2018	33	18	7	17	0	4	63	142
2019	31	12	7	19	0	2	38	109

The below table is a comparison of investigative findings for 2018 and 2019.

FINDING	2018		2019	
	#	%	#	%
Exonerated	18	13	10	9
Exonerated Other Violation	7	5	3	3
Improper Acton	21	15	10	9
No Further Action*	9	6	5	5
No Improper Action	16	11	11	10
No Improper/Other Viol	2	1	1	1
Not Substantiated Other Viol.	1	1	0	0
Not Substantiated	6	4	1	1
Open - IA	0	0	14	13
Open-Services	0	0	3	3
Substantiated	56	39	42	39
Unfounded	0	0	4	4
Withdrawn*	6	4	5	5
Total	142	100%	109	100%

Complaint Analysis for 2019

Complaints by Employee:



- This reflects the 25 officers with the most complaints/investigations in 2018 (Blue) and 2019 (Orange). In 2018 there was 1 officer with 5 investigations, 2 officers with 4 investigations and 1 recruit who had 4 investigations. In 2019 1 officer had 3 complaints/investigations, 8 officers had 2.

CONCLUSION

There was a decrease of 23.42% in the number of complaints received and investigated by the Department. Although there was a decrease in the numbers of complaints that were investigated, the percentage of investigations that were found to be substantiated remained at 39%.