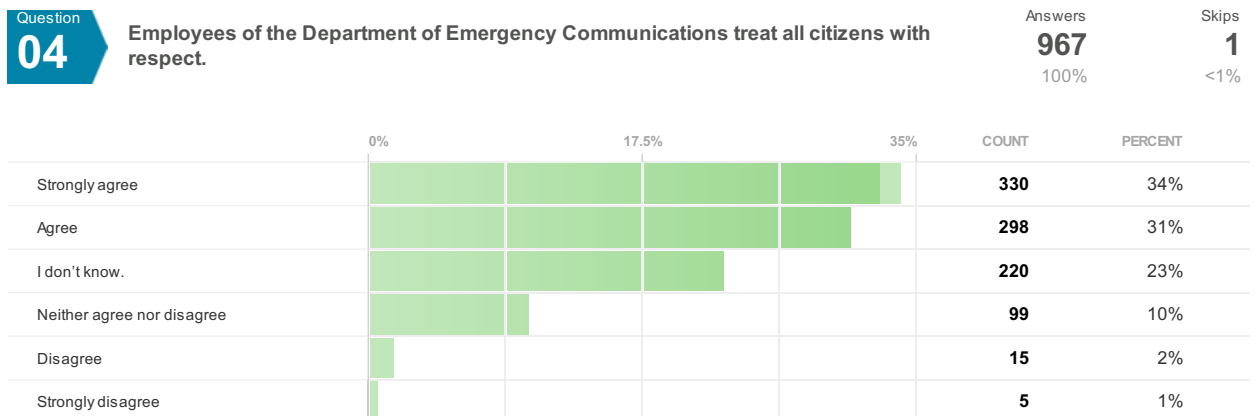
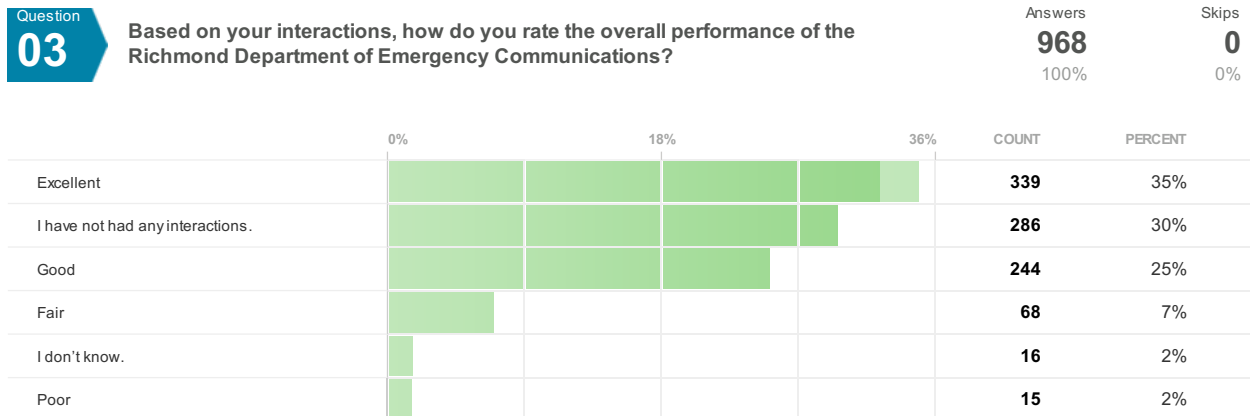
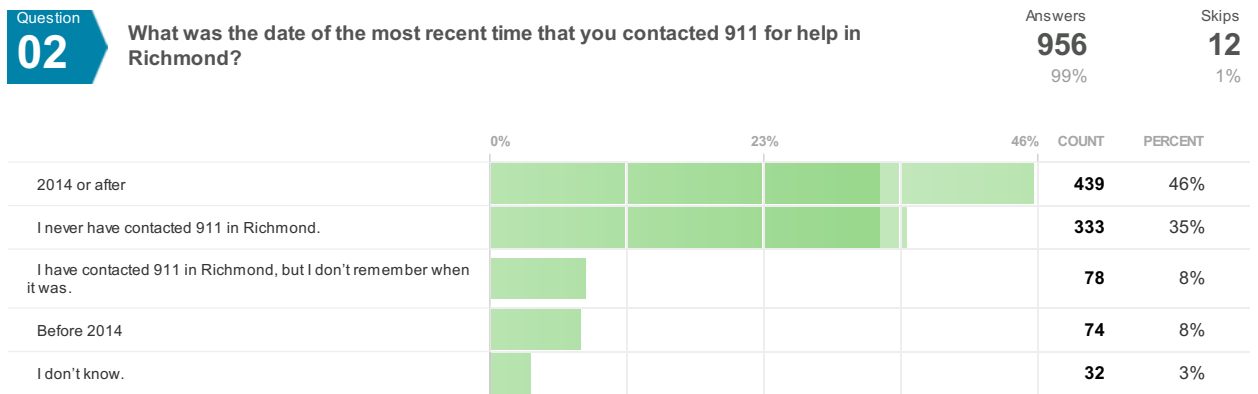
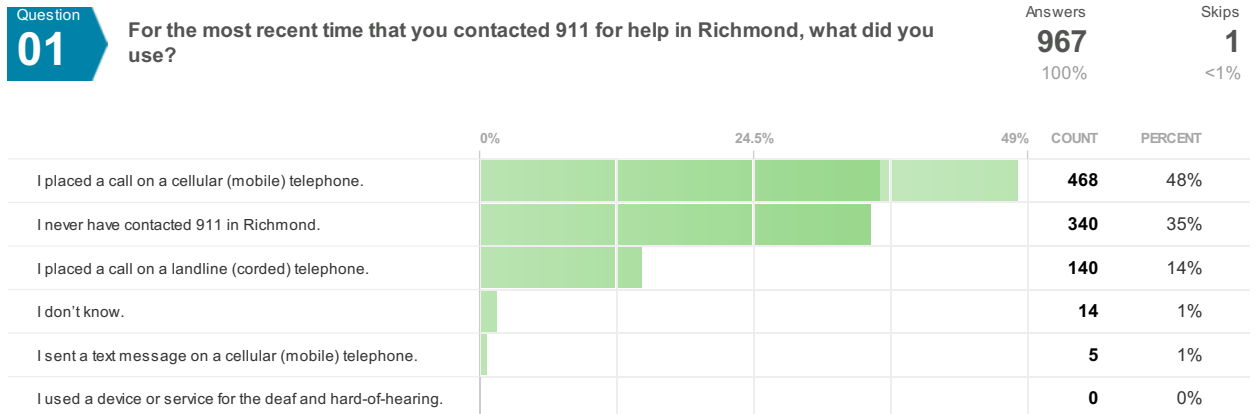


# Richmond 911

## Survey Results

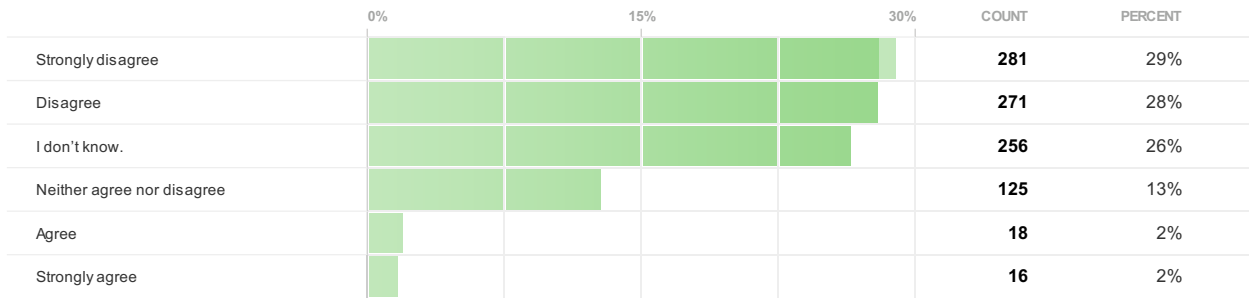


Question  
**05**

Employees of the Department of Emergency Communications have a negative attitude toward citizens.

Answers  
**967**  
100%

Skips  
**1**  
<1%

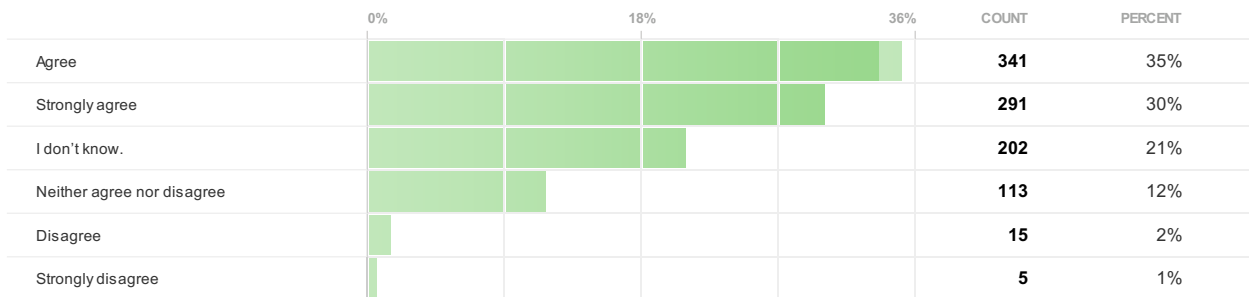


Question  
**06**

Employees of the Department of Emergency Communications are courteous.

Answers  
**967**  
100%

Skips  
**1**  
<1%

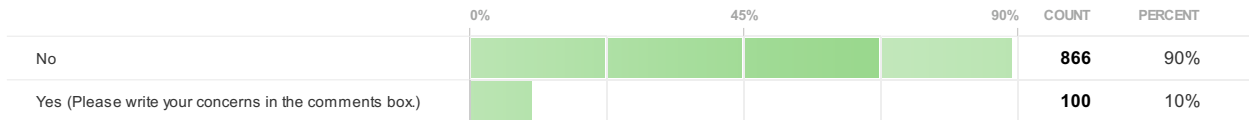


Question  
**07**

Do you have any concerns about the services provided by the Richmond Department of Emergency Communications?

Answers  
**966**  
100%

Skips  
**2**  
<1%

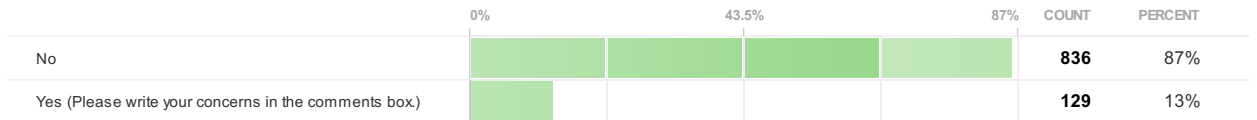


Question  
**08**

Do you have any recommendations or suggestions for improvements to the Richmond Department of Emergency Communications?

Answers  
**965**  
100%

Skips  
**3**  
<1%

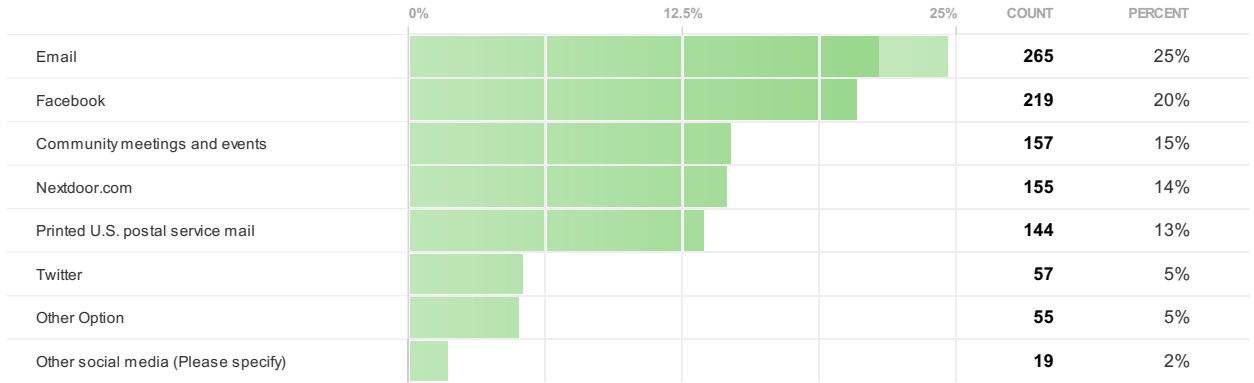


Question  
**09**

The Department of Emergency Communications provides public education information about 911 safety and receives feedback from the community on a regular basis. What do you think is the best way for us to exchange this information with you?

Answers  
**957**  
99%

Skips  
**11**  
1%

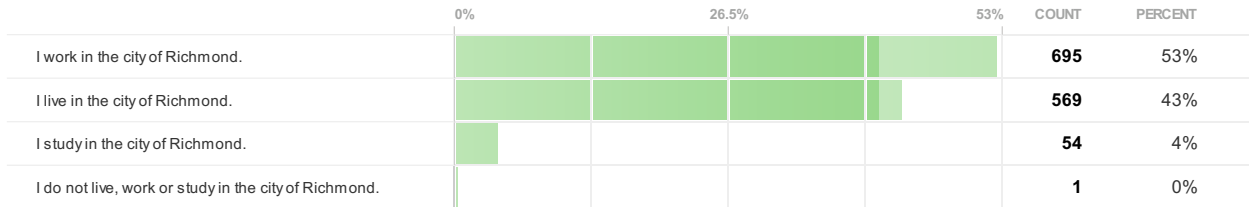


Question  
**10**

Do you live, work or study in the city of Richmond?

Answers  
**966**  
100%

Skips  
**2**  
<1%

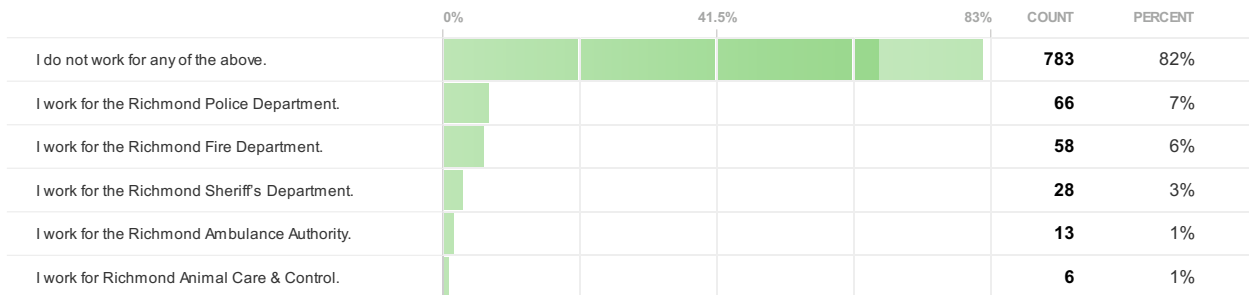


Question  
**11**

If you work in the city of Richmond, are you employed with any of the following organizations?

Answers  
**950**  
98%

Skips  
**18**  
2%



Question

12

If you live in the city of Richmond, which is the zip code of your mailing address:

Answers

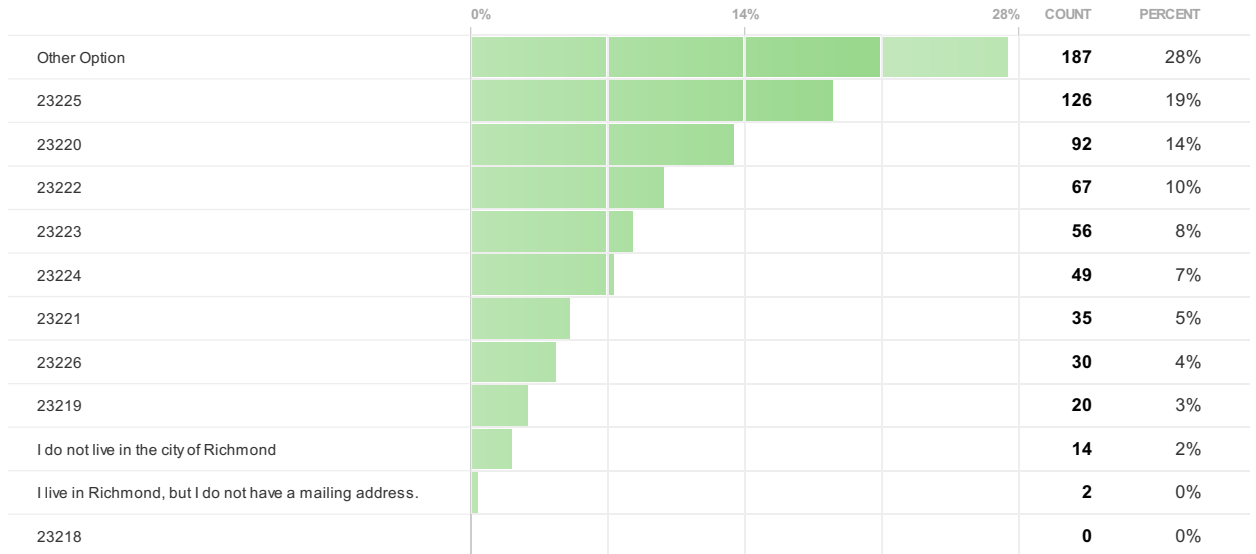
678

70%

Skips

290

30%



Question

13

Which of these categories includes your age today?

Answers

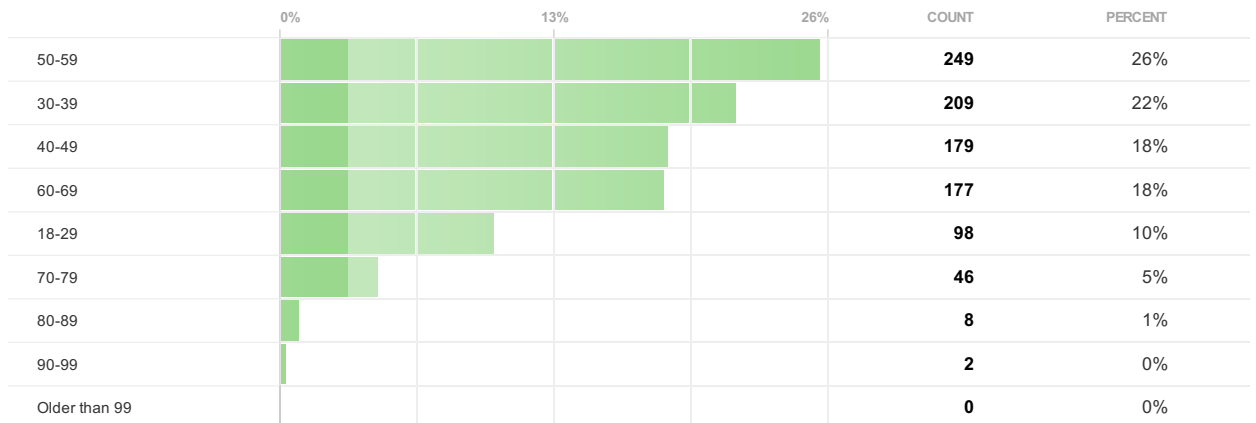
968

100%

Skips

0

0%



Question

14

Please select the category or categories that you most closely associate with:

Answers

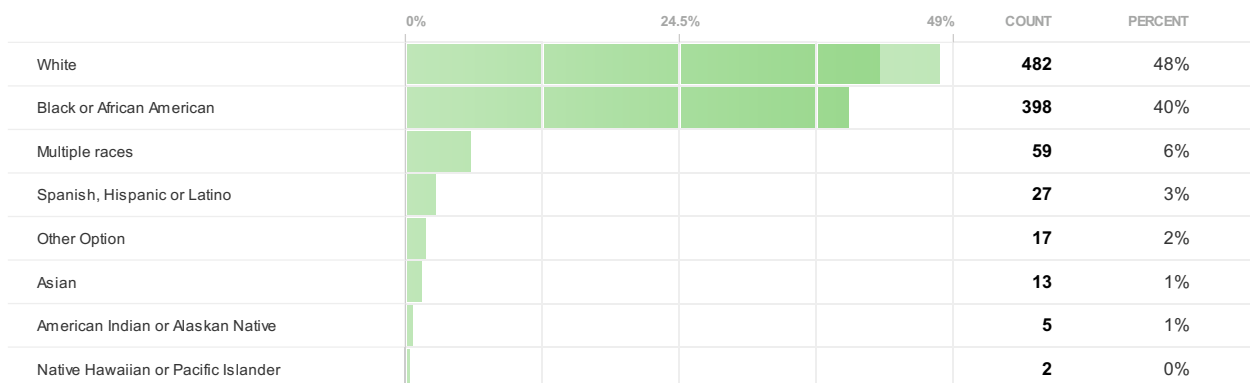
968

100%

Skips

0

0%



Question

15

If you would like to be entered in a prize drawing, please provide your name and phone number. It will not be associated in any way with your survey responses and only used for the drawing.

Answers

669

69%

Skips

299

31%