

How to get help in Richmond

804-972-0813

Greater Richmond Continuum of Care



■ Homeless crisis line (8 a.m.-9 p.m., Monday through Friday;
1-9 p.m. on Saturday and Sunday)

1-866-366-4357

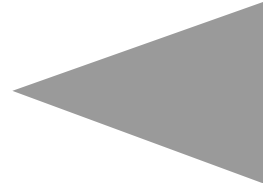
Dominion Energy (24 hours)



■ Power outages, live wires

804-646-4646, option 1

Richmond DPU (24 hours)

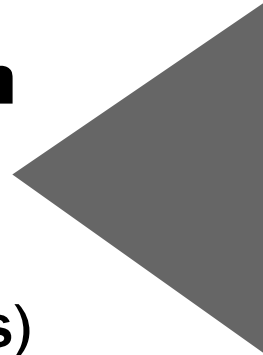


■ Natural gas and water service (utility emergency)
■ Raw sewage backup (If you can see the raw sewage)
■ Downed street lights pole (utility emergency)

**Call 311, visit RVA311.com
or use RVA311 app**

Richmond 311

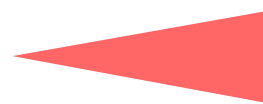
(Call during regular business hours)



■ General information
■ Social services
■ Replacement trash cans
■ Streetlight, sign repairs
■ Stormwater, clogged storm drains
■ Road, alley, sidewalk repairs
■ Real estate, property tax questions
■ Code enforcement, zoning issues

804-646-5100

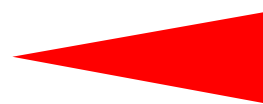
Richmond Police (24 hours)



■ Police report, nonemergency police ■ Traffic signal out
■ Downed tree emergencies (blocking road, in power lines)

Call 911 or text 911

(24 hours)



■ Immediate Police, Fire or Emergency Medical Services
■ Flooded roads

