

DATE: July 15, 2019

TO: Selena Cuffee-Glenn

Chief Administrative Officer

FROM: Louis Lassiter \mathcal{LL}

City Auditor

SUBJECT: APA Comparative Cost Report Analysis FY2018

The City Auditor's Office has completed an analysis of the FY2018 Virginia Auditor of Public Accounts (APA) Comparative Report of Local Government Revenues and Expenditures.

We obtained information from the APA report and performed further analysis to compare the City of Richmond with similar cities in the Commonwealth with populations of approximately 100,000 or more, as well as Arlington County, Virginia. These particular localities were chosen to provide relative benchmarks due to similar services provided by larger more urban localities. This analysis is provided to the Administration and City Council for reference and continued analysis of possible improvement opportunities.

This work provides an objective summary of information from the APA's report. However, as required by Government Auditing Standards (2018 Revision) section 3.64 issued by the U.S. Government Accountability Office, we must communicate that this evaluation does not constitute an audit conducted in accordance with Generally Accepted Government Auditing Standards (GAGAS).

We would like to thank the Finance Department of the City of Richmond for their assistance. Please contact us if you have any questions regarding this analysis.

Attachment

cc: The Richmond Audit Committee

The Richmond City Council

Ms. Lenora Reid, DCAO Finance and Administration

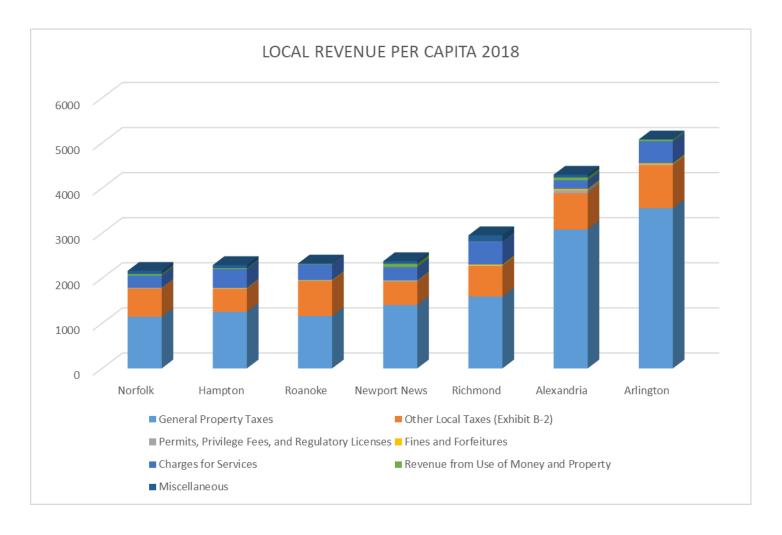
Mr. John Wack, Director of Finance

FY2018 ANALYSIS SUMMARY

The charts and schedules that follow show a high level ranking amongst various categories from the FY18 Comparative Cost Report.

The charts and tables that follow represent the Local Revenue and Expenses per Capita for Fiscal Year 2018 as well as other demographic information. As the APA noted the "report provides a uniform presentation of fiscal information; however, we caution users not to base conclusions solely on this report's data." Therefore this information should not be used solely as an indicator of efficiency or performance without further analysis of the scope of services amongst those entities being ranked.

FY2018 Revenue Analysis



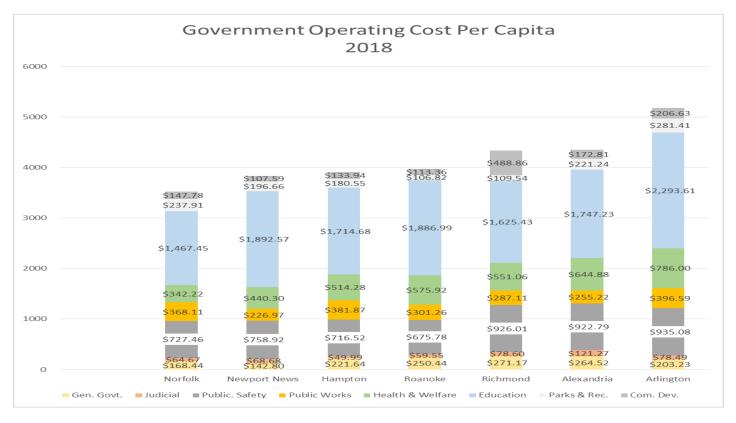
Richmond ranked 3rd highest in revenue per capita. Richmond ranked lowest in revenue from permits, privilege fees and regulatory licenses, as well as revenue from use of money and property. Richmond ranked highest in miscellaneous revenue. This category includes: payments in lieu of taxes from enterprise activities, annexation payments, donations from private sources, and income from the sale of property.

The other local taxes category is composed of local sales and use, consumer utility, business license, franchise license, motor vehicle license, bank stock, recordation and will, tobacco, admissions, hotel and motel room, and restaurant food taxes. Richmond was the only locality of the seven which did not receive any revenue from tobacco taxes in FY2018.

| Locality | General Property Taxes | Other Local Taxes (Exhibit B-2) | Permits, Privilege Fees, and Regulatory Licenses | Fines and Forfeitures | Charges for Services | Revenue from Use of Money and Property | Miscellaneous | Total |
|-------------------|------------------------------|---------------------------------------|--|--------------------------|----------------------------|--|---------------|------------|
| Alexandria 2017 | \$2,985.46 | \$799.24 | \$59.85 | \$30.78 | \$182.75 | \$41.65 | \$85.39 | \$4,185.10 |
| Alexandria 2018 | \$3,081.01 | \$804.21 | \$65.35 | \$31.26 | \$190.10 | \$63.86 | \$61.08 | \$4,296.88 |
| Arlington 2017 | \$3,488.43 | \$960.45 | \$20.13 | \$29.83 | \$454.85 | \$32.71 | \$1.61 | \$4,988.00 |
| Arlington 2018 | \$3,552.42 | \$950.08 | \$18.14 | \$30.68 | \$488.79 | \$36.89 | \$1.24 | \$5,078.25 |
| Hampton 2017 | \$1,226.49 | \$491.59 | \$14.21 | \$11.35 | \$403.48 | \$15.69 | \$71.21 | \$2,234.02 |
| Hampton 2018 | \$1,255.58 | \$507.15 | \$14.39 | \$10.07 | \$416.10 | \$20.81 | \$68.63 | \$2,292.74 |
| Newport News 2017 | \$1,366.55 | \$500.68 | \$20.33 | \$9.43 | \$310.74 | \$67.34 | \$105.78 | \$2,380.84 |
| Newport News 2018 | \$1,406.09 | \$514.38 | \$21.99 | \$9.56 | \$293.87 | \$75.69 | \$57.60 | \$2,379.19 |
| Norfolk 2017 | \$1,109.65 | \$602.51 | \$14.47 | \$3.73 | \$273.70 | \$31.95 | \$56.92 | \$2,092.92 |
| Norfolk 2018 | \$1,144.68 | \$625.85 | \$13.37 | \$4.34 | \$268.43 | \$35.40 | \$72.72 | \$2,164.77 |
| Richmond 2017 | \$1,411.13 | \$651.05 | \$6.48 | \$29.71 | \$349.31 | \$2.32 | \$192.32 | \$2,642.32 |
| Richmond 2018 | \$1,592.61 | \$677.25 | \$7.79 | \$26.82 | \$511.21 | \$4.07 | \$132.26 | \$2,952.01 |
| Roanoke 2017 | \$1,134.04 | \$721.69 | \$9.99 | \$12.16 | \$312.67 | \$4.59 | \$15.47 | \$2,210.61 |
| Roanoke 2018 | \$1,162.05 | \$772.18 | \$13.93 | \$11.68 | \$346.91 | \$9.70 | \$11.72 | \$2,328.18 |

FY2018 Cost Analysis

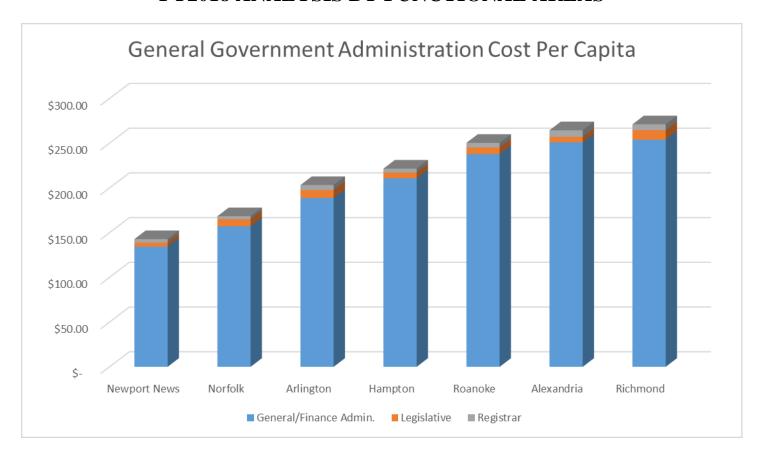
The first chart below is a roll up for all General Government Operations with subsequent charts providing further details for these categories.



Richmond ranks 3rd highest in general operating cost per capita. It is worth noting the significant drop in general government costs and the significant increase in community development costs from FY2017 to FY2018. Details of these are discussed under each of these categories.

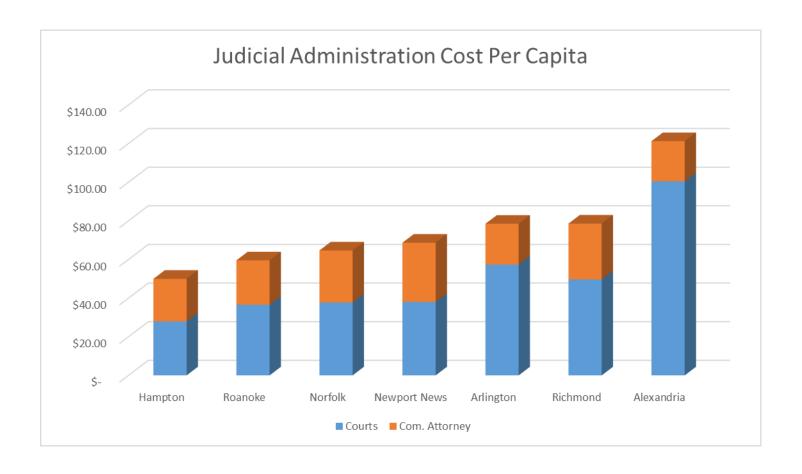
| Locality | Gen. | Judicial | Public. | Public | Health | Education | Parks & | Com. | Total |
|-------------------|----------|----------|----------|----------|----------|------------|----------|----------|------------|
| | Govt. | | Safety | Works | & | | Rec. | Dev. | |
| | | | | | Welfare | | | | |
| Norfolk 2017 | \$117.55 | \$61.20 | \$665.32 | \$347.61 | \$336.34 | \$1,479.27 | \$246.40 | \$142.49 | \$3,396.18 |
| Norfolk 2018 | \$168.44 | \$64.67 | \$727.46 | \$368.11 | \$342.22 | \$1,467.45 | \$237.91 | \$147.78 | \$3,524.04 |
| Newport News 2017 | \$135.64 | \$66.09 | \$747.65 | \$250.65 | \$433.28 | \$1,845.12 | \$195.17 | \$151.65 | \$3,825.25 |
| Newport News 2018 | \$142.80 | \$68.68 | \$758.92 | \$226.97 | \$440.30 | \$1,892.57 | \$196.66 | \$107.59 | \$3,834.50 |
| Hampton 2017 | \$213.03 | \$52.89 | \$673.84 | \$328.49 | \$522.20 | \$1,703.37 | \$176.26 | \$184.25 | \$3,854.33 |
| Hampton 2018 | \$221.64 | \$49.99 | \$716.52 | \$381.87 | \$514.28 | \$1,714.68 | \$180.55 | \$133.94 | \$3,913.48 |
| Roanoke 2017 | \$142.59 | \$63.39 | \$726.16 | \$320.86 | \$611.13 | \$1,865.88 | \$121.51 | \$116.17 | \$3,967.69 |
| Roanoke 2018 | \$250.44 | \$59.55 | \$675.78 | \$301.26 | \$575.92 | \$1,886.99 | \$106.82 | \$113.36 | \$3,970.12 |
| Richmond 2017 | \$414.41 | \$69.63 | \$829.18 | \$299.24 | \$545.52 | \$1,561.83 | \$96.57 | \$381.56 | \$4,197.94 |
| Richmond 2018 | \$271.17 | \$78.60 | \$926.01 | \$287.11 | \$551.06 | \$1,625.43 | \$109.54 | \$488.86 | \$4,337.77 |
| Alexandria 2017 | \$253.51 | \$119.25 | \$922.63 | \$271.78 | \$631.50 | \$1,708.48 | \$217.96 | \$161.65 | \$4,286.76 |
| Alexandria 2018 | \$264.52 | \$121.27 | \$922.79 | \$255.22 | \$644.88 | \$1,747.23 | \$221.24 | \$172.81 | \$4,349.97 |
| Arlington 2017 | \$202.96 | \$77.27 | \$935.96 | \$397.87 | \$784.47 | \$2,193.03 | \$280.37 | \$218.91 | \$5,090.84 |
| Arlington 2018 | \$203.23 | \$78.49 | \$935.08 | \$396.59 | \$786.00 | \$2,293.61 | \$281.41 | \$206.63 | \$5,181.04 |

FY2018 ANALYSIS BY FUNCTIONAL AREAS



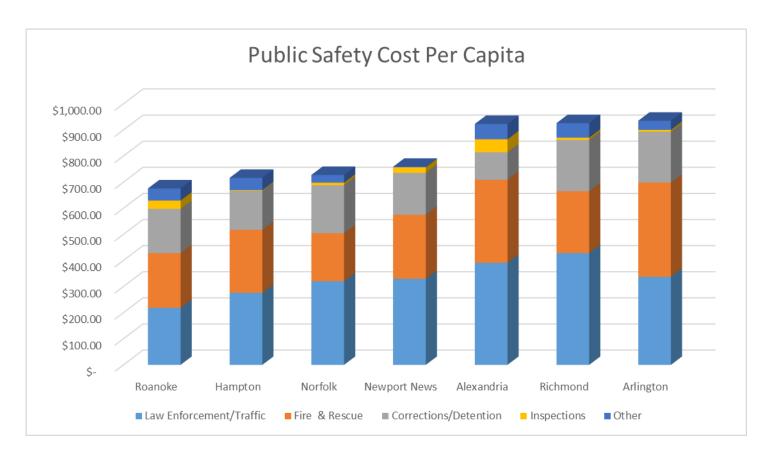
| Locality | General/Finance Admin. | Legislative | Registrar | Total |
|--------------|------------------------|-------------|-----------|----------|
| Newport News | \$134.31 | \$4.57 | \$3.92 | \$142.80 |
| Norfolk | \$157.07 | \$7.90 | \$3.47 | \$168.44 |
| Arlington | \$188.80 | \$8.80 | \$5.62 | \$203.23 |
| Hampton | \$210.82 | \$6.32 | \$4.50 | \$221.64 |
| Roanoke | \$237.82 | \$7.36 | \$5.26 | \$250.44 |
| Alexandria | \$250.97 | \$6.05 | \$7.51 | \$264.52 |
| Richmond | \$253.93 | \$10.73 | \$6.52 | \$271.17 |

Richmond ranked the highest of the seven and well above the average of \$217. Figures for FY2018 General Government Administration Costs show a decrease of \$143.24 over the FY2017 cost per capita figure of \$414.41. The primary cause of the decrease is proper categorization of \$102.30 per capita for GRTC and GRCCA costs to the Payments to Enterprise Type Authorities section of the report. These costs had been incorrectly captured in both areas for the FY2017 report.



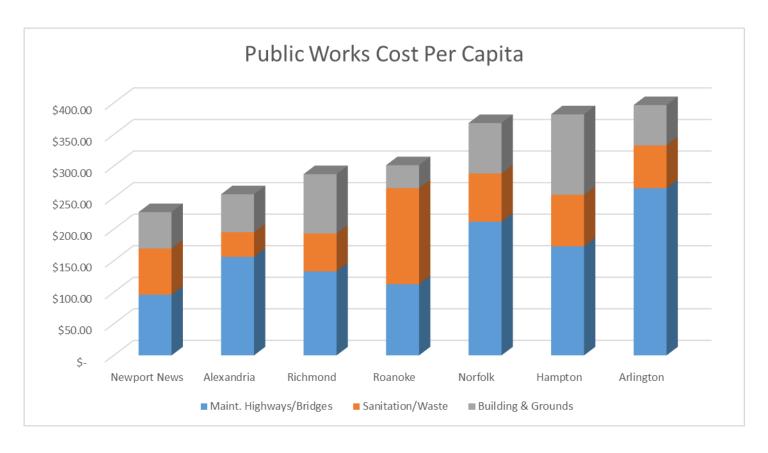
| Locality | Courts | Com. Attorney | Total |
|--------------|----------|---------------|----------|
| Hampton | \$27.92 | \$22.07 | \$49.99 |
| Roanoke | \$36.50 | \$23.06 | \$59.55 |
| Norfolk | \$37.71 | \$26.96 | \$64.67 |
| Newport News | \$38.01 | \$30.67 | \$68.68 |
| Arlington | \$57.38 | \$21.11 | \$78.49 |
| Richmond | \$49.64 | \$28.96 | \$78.60 |
| Alexandria | \$100.44 | \$20.83 | \$121.27 |

Richmond ranked 6th highest of the seven and slightly above the average of \$74.



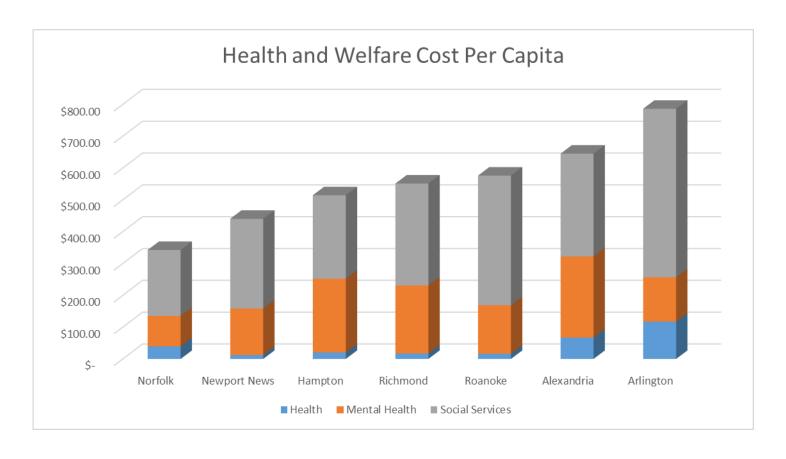
| | Law | | | | | |
|--------------|---------------------|---------------|-----------------------|-------------|---------|----------|
| Locality | Enforcement/Traffic | Fire & Rescue | Corrections/Detention | Inspections | Other | Total |
| Roanoke | \$218.56 | \$209.50 | \$169.47 | \$31.83 | \$46.41 | \$675.78 |
| Hampton | \$275.68 | \$241.46 | \$149.29 | \$3.03 | \$47.07 | \$716.52 |
| Norfolk | \$320.26 | \$183.65 | \$184.24 | \$9.61 | \$29.71 | \$727.46 |
| Newport News | \$329.56 | \$245.59 | \$159.96 | \$21.90 | \$1.90 | \$758.92 |
| Alexandria | \$391.04 | \$318.07 | \$105.33 | \$49.54 | \$58.82 | \$922.79 |
| Richmond | \$428.16 | \$236.83 | \$196.61 | \$8.85 | \$55.56 | \$926.01 |
| Arlington | \$337.11 | \$361.44 | \$194.84 | \$6.72 | \$34.97 | \$935.08 |

Richmond ranked 6th highest of the seven and above the average of \$809. Richmond's law enforcement, and Corrections and Detention costs are the highest.



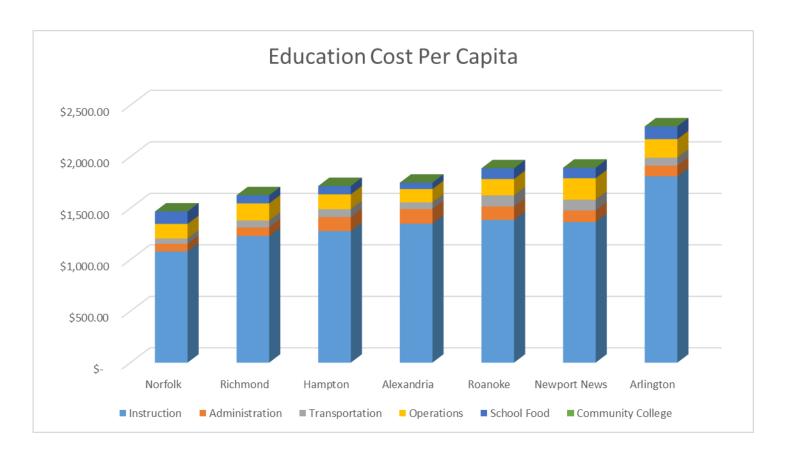
| Locality | Maintenance Highways/Bridges | Sanitation/Waste | Building & Grounds | Total |
|--------------|---------------------------------|------------------|--------------------|----------|
| Newport News | \$96.06 | \$73.28 | \$57.63 | \$226.97 |
| Alexandria | \$155.97 | \$39.12 | \$60.13 | \$255.22 |
| Richmond | \$132.99 | \$60.03 | \$94.09 | \$287.11 |
| Roanoke | \$112.67 | \$152.36 | \$36.24 | \$301.26 |
| Norfolk | \$211.69 | \$76.39 | \$80.03 | \$368.11 |
| Hampton | \$172.61 | \$81.70 | \$127.56 | \$381.87 |
| Arlington | \$264.73 | \$67.91 | \$63.95 | \$396.59 |

Richmond ranked 3rd lowest of the seven and below the average of \$317. Maintenance of highways and bridges and Sanitation and Waste are below the averages of \$164 and \$79 respectively.



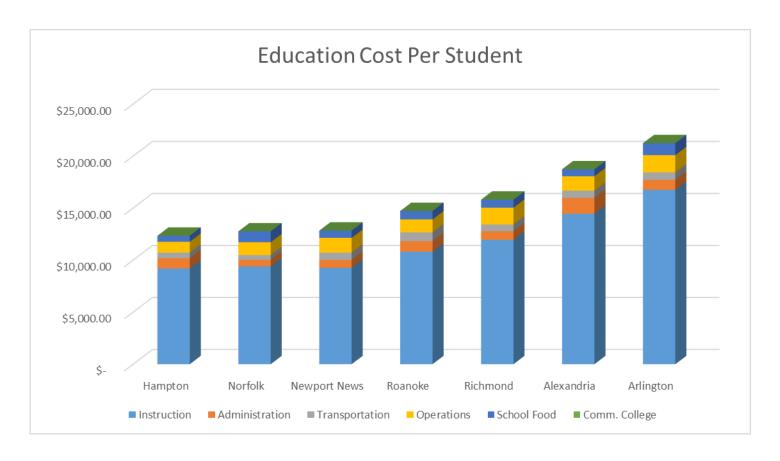
| Locality | Health | Mental Health | Social Services | Total |
|--------------|----------|---------------|-----------------|----------|
| Norfolk | \$39.47 | \$95.58 | \$207.17 | \$342.22 |
| Newport News | \$12.26 | \$146.04 | \$282.00 | \$440.30 |
| Hampton | \$20.24 | \$231.65 | \$262.39 | \$514.28 |
| Richmond | \$16.97 | \$213.90 | \$320.19 | \$551.06 |
| Roanoke | \$16.26 | \$152.57 | \$407.09 | \$575.92 |
| Alexandria | \$67.05 | \$254.84 | \$322.99 | \$644.88 |
| Arlington | \$117.36 | \$139.48 | \$529.16 | \$786.00 |

Richmond ranked 4th of the seven and at the average of \$551.



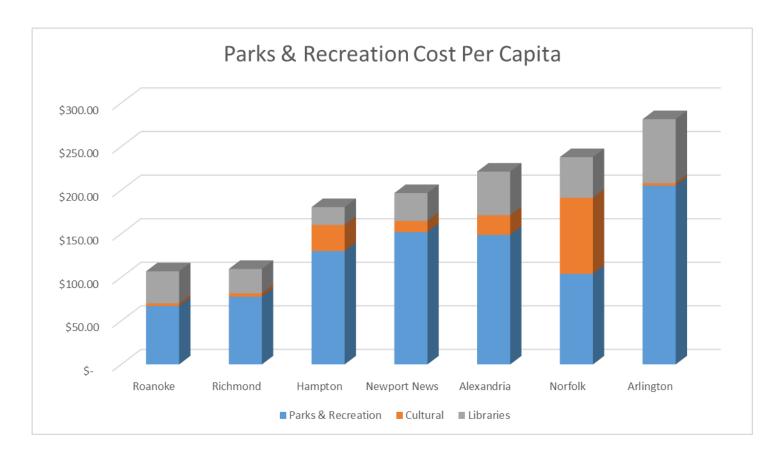
| | | | | | School | Community | |
|--------------|-------------|----------------|----------------|------------|----------|-----------|------------|
| Locality | Instruction | Administration | Transportation | Operations | Food | College | Total |
| Norfolk | \$1,080.05 | \$72.51 | \$52.76 | \$141.97 | \$120.16 | \$0.00 | \$1,467.45 |
| Richmond | \$1,228.67 | \$84.19 | \$67.21 | \$166.20 | \$78.28 | \$0.88 | \$1,625.43 |
| Hampton | \$1,277.29 | \$137.01 | \$75.36 | \$144.32 | \$80.70 | \$0.00 | \$1,714.68 |
| Alexandria | \$1,348.69 | \$142.54 | \$64.69 | \$129.52 | \$61.71 | \$0.08 | \$1,747.23 |
| Roanoke | \$1,385.29 | \$130.71 | \$108.06 | \$159.00 | \$103.93 | \$0.00 | \$1,886.99 |
| Newport News | \$1,365.40 | \$111.39 | \$105.09 | \$208.66 | \$102.03 | \$0.00 | \$1,892.57 |
| Arlington | \$1,809.07 | \$103.54 | \$77.28 | \$179.91 | \$123.73 | \$0.08 | \$2,293.61 |

Richmond ranked 2nd lowest of the seven and below the average of \$1,804.



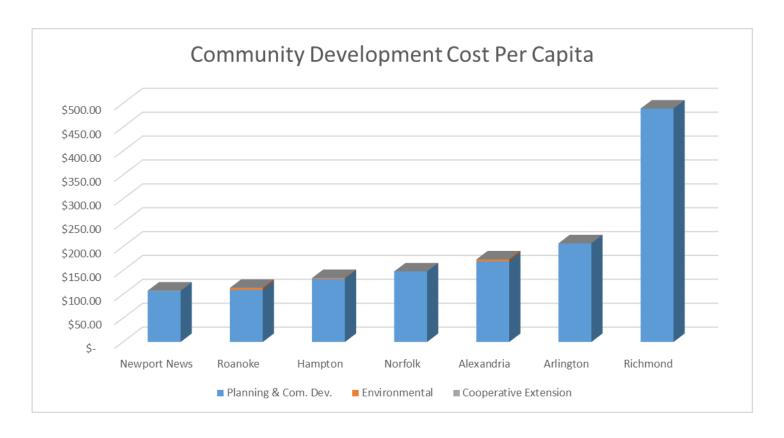
| | | | | | School | Comm. | |
|--------------|-------------|----------------|----------------|------------|------------|---------|-------------|
| Locality | Instruction | Administration | Transportation | Operations | Food | College | Total |
| Hampton | \$9,195.95 | \$986.44 | \$542.53 | \$1,039.02 | \$581.02 | \$0.00 | \$12,344.96 |
| Norfolk | \$9,394.37 | \$630.71 | \$458.90 | \$1,234.87 | \$1,045.13 | \$0.00 | \$12,763.98 |
| Newport News | \$9,259.82 | \$755.44 | \$712.72 | \$1,415.07 | \$691.95 | \$0.00 | \$12,835.01 |
| Roanoke | \$10,807.81 | \$1,019.77 | \$843.09 | \$1,240.47 | \$810.87 | \$0.00 | \$14,722.01 |
| Richmond | \$11,952.03 | \$819.00 | \$653.77 | \$1,616.74 | \$761.44 | \$8.57 | \$15,811.55 |
| Alexandria | \$14,454.27 | \$1,527.60 | \$693.32 | \$1,388.13 | \$661.32 | \$0.82 | \$18,725.46 |
| Arlington | \$16,752.55 | \$958.83 | \$715.63 | \$1,665.98 | \$1,145.82 | \$0.70 | \$21,239.51 |

Richmond ranked 3rd highest of the seven and slightly above the average of \$15,492.



| Locality | Parks & Recreation | Cultural | Libraries | Total | |
|--------------|--------------------|----------|-----------|----------|--|
| Roanoke | \$67.01 | \$2.97 | \$36.85 | \$106.82 | |
| Richmond | \$77.72 | \$3.92 | \$27.90 | \$109.54 | |
| Hampton | \$130.12 | \$29.99 | \$20.44 | \$180.55 | |
| Newport News | \$151.87 | \$12.72 | \$32.07 | \$196.66 | |
| Alexandria | \$148.62 | \$22.55 | \$50.07 | \$221.24 | |
| Norfolk | \$103.96 | \$87.28 | \$46.67 | \$237.91 | |
| Arlington | \$205.18 | \$2.93 | \$73.30 | \$281.41 | |

Richmond ranked 2^{nd} lowest of the seven and well below the average of \$191.



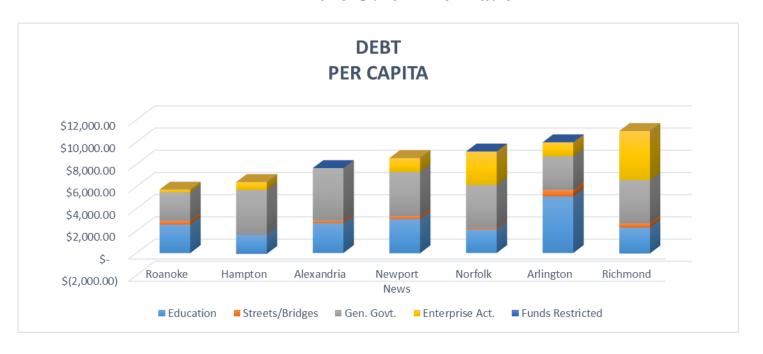
| | | | Cooperative | |
|--------------|----------------------|---------------|-------------|----------|
| Locality | Planning & Com. Dev. | Environmental | Extension | Total |
| Newport News | \$106.37 | \$0.00 | \$1.22 | \$107.59 |
| Roanoke | \$108.78 | \$3.78 | \$0.80 | \$113.36 |
| Hampton | \$131.64 | \$1.39 | \$0.91 | \$133.94 |
| Norfolk | \$147.78 | \$0.00 | \$0.00 | \$147.78 |
| Alexandria | \$168.72 | \$4.09 | \$0.00 | \$172.81 |
| Arlington | \$206.63 | \$0.00 | \$0.00 | \$206.63 |
| Richmond | \$488.86 | \$0.00 | \$0.00 | \$488.86 |

Richmond ranked the highest of the seven and well above the average of \$196. The primary cost driver for the cost per capita (\$488.86) for Richmond is the Richmond Redevelopment and Housing Authority with \$65.2 million of the \$108.9 million reported for Community Development Costs. Richmond has additionally seen a significant increase from \$381.56 per capita in FY2017. The primary factor for the increase is an increase from \$4.2 million to \$18.5 million in Economic & Community Development costs.

The higher cost for Economic & Community Development is partially due to payments of \$10.4 million, or about three quarters of the \$14.3 million variance reported for this category, as follows:

- \$5.5M Projects/Grants
- \$2.9M General District Special Assessments
- \$2.0M Main Street Station

FY2018 Other Information



| Locality | Education | Streets/Bridges | Gen. Govt. | Enterprise Act. | Funds Restricted | Total |
|--------------|------------|-----------------|------------|--------------------|---------------------|-------------|
| Roanoke | \$2,562.40 | \$337.28 | \$2,564.70 | \$244.07 | -\$0.42 | \$5,708.04 |
| Hampton | \$1,627.06 | \$0.00 | \$4,054.46 | \$705.08 | -\$66.36 | \$6,320.24 |
| Alexandria | \$2,696.09 | \$229.71 | \$4,719.44 | \$0.00 | \$0.00 | \$7,645.24 |
| Newport News | \$3,053.87 | \$258.31 | \$3,982.21 | \$1,255.33 | -\$12.50 | \$8,537.23 |
| Norfolk | \$2,157.37 | \$131.38 | \$3,832.81 | \$3,017.98 | \$0.00 | \$9,139.54 |
| Arlington | \$5,099.48 | \$593.16 | \$3,005.89 | \$1,267.59 | \$0.00 | \$9,966.11 |
| Richmond | \$2,295.41 | \$374.58 | \$3,891.01 | \$4,423.85 | -\$34.57 | \$10,950.29 |

Richmond ranked the highest of the seven and well above the average of \$8,323.81. Richmond's Enterprise Activities are a primary reason debt per capita is higher and this debt is supported by user fees. Enterprise activities also serve customers outside of the city limits but in the Richmond region which can be a factor for this cost. The table to the right shows that General Government debt service to capita to be 2nd lowest out of the seven.

| | Service | | |
|--------------|------------|--|--|
| Locality | Per Capita | | |
| Hampton | \$241.52 | | |
| Richmond | \$266.61 | | |
| Roanoke | \$271.05 | | |
| Norfolk | \$324.46 | | |
| Newport News | \$335.71 | | |
| Alexandria | \$415.92 | | |
| Arlington | \$471.14 | | |

The chart below lists demographic information for the localities selected for comparison in this report. Like localities were chosen based on similarities in population, urban and industrial regions, and services provided. Localities selected were cities approximately 100,000 in population or more, from various regions of the Commonwealth of Virginia. The County of Arlington was also included due to its similarity in structure to the City of Richmond.

| Locality | Population | Land Area (Square Miles) | Population Density | Unemployment Rate (%), | Average Daily Membership in Public Schools | Percent in Poverty (%) ¹ |
|--------------|------------|--------------------------------|-----------------------|---------------------------|--|--|
| Alexandria | 160,719.00 | 15.03 | 10,693.21 | 2.40 | 14,996.30 | 10.1 |
| Arlington | 239,074.00 | 25.97 | 9,205.78 | 2.20 | 25,817.13 | 5.7 |
| Hampton | 136,743.00 | 51.41 | 2,659.85 | 4.30 | 18,993.26 | 15.5 |
| Newport News | 182,155.00 | 68.71 | 2,651.07 | 3.80 | 26,859.50 | 17.2 |
| Norfolk | 246,256.00 | 54.12 | 4,550.18 | 3.90 | 28,311.60 | 20.9 |
| Richmond | 222,853.00 | 59.81 | 3,726.02 | 3.80 | 22,909.30 | 24.0 |
| Roanoke | 99,908.00 | 42.56 | 2,347.46 | 3.70 | 12,805.68 | 19.3 |

¹ Percent in Poverty attained from U.S. Census Bureau, Small Area Income and Poverty Estimates (SAIPE) Program.