WELCOME to The City of Richmond Budget "Kickoff" FY2021 Presented by the **Department of Budget & Strategic Planning** November 4, 2019

Budget Kickoff Agenda

- Introduction of Staff
- FY21 Budget Context Upcoming Forecast
- Budget Process Overview
- Budget Submission Process
 - Instructions and Guidelines
 - Template forms
 - Agency Budget Staff Training
- Budget Checklist
- Calendar of Events Key Dates to Remember
- Questions & Answers

BUDGET TEAM

Budget & Management Analysts

Pearl Anderson Allyson Beetham Jonathan Fetterman Kiara Jordan Lauren "Captain" Kirk

Management Analyst

Jay Gilhooly

Administrative Program Support Assistant

Michael Nixon-Garrison

Senior Policy Advisor

Shannon Paul

Budget Manager

Jason May

Budget Director

Jay Brown





- Utilizing FY2020 adopted budget as <u>base budget</u>
- Base budget is the starting point for the upcoming annual budget
 - Both revenue and expenditure outlook will use FY2020 as the starting point – and will also have access to prior year data - as a guide for requests

Citywide Budget Context Citywide Revenue

- Early indicators suggest that Citywide Revenues will very likely trend in a positive direction (against base) witness moderate growth above the FY2020 budget
- Probable to see growth in Real Estate (RE) taxes Resulting from positive trends of increased values in RE assessments – Assessment data is provided by the City Assessor
- Probable (cautious) growth in other areas i.e. Sales and Personal Property Taxes
- Positive trends in Permits and License revenues Optimistic
- Emphasis on assessing past collections (delinquent collections), aligning revenues with FY19 actuals (realized a surplus of revenues over expenditures in FY19), and current year projections

Citywide Budget Context Citywide Expenditures

- Projecting standard growth in general fund, non-discretionary expenditures in next fiscal year to include:
 - Health Care (based on trends, likely to increase),
 - Retirement (**IS** projected to increase),
 - Other Non-discretionary costs (utilities, contractual obligations, life/health/safety items, software fees, lease agreements, etc.),
 - Debt Service (last year's 5 year forecast projected an increase in upcoming and future year budgets)
- Projected growth in general fund revenues (in total) next fiscal year, <u>will not</u> <u>outpace the growth in general fund expenditures (noted above) +</u> <u>all of departments' requests (needs and wants).</u>

Citywide Budget Context Citywide Expenditures

One more time:

 Projected growth in general fund revenues (in total) next fiscal year, <u>will not</u> outpace the growth in general fund expenditures (noted above) + all of departments' requests (needs and wants).



Citywide Budget Context Citywide Expenditures

- Multi-Year Forecast Submissions <u>\$51.2M in general fund</u>
 <u>requests in FY21</u>
 - Does not include growth in Non-Discretionary items (previous slide)
 - Does not include an increase in funding for vacant positions
- Standard general fund revenue growth can be between \$3M and \$12M. Assumes no change in the economy
- <u>Again, there will not be enough resources to fund all requests</u> <u>of agencies</u>



Citywide Revenues vs. Expenditures

- Challenge:
 - Since <u>resources are limited</u> and agency requests will far exceed resources how can:
 - We ensure core services are maintained?
 - Requests for additional funding best be considered?
 - We enhance performance/Do more?

Strategic Priorities

- Alignment of departmental requests (and requests for additional funds) to broad, organizational goals
- Requests not aligned, should not be funded (unless there's a specific requirement/mandate)

Performance Based Budget

- Making budgetary decisions based on desired and (affordable) performance levels
- Starting to move away from evaluating line item budgets to evaluating performance/service levels and what it costs

Strategic Priority Areas

- The Mayor has approved several Strategic Priority Areas which will help guide the allocation of resources in FY21. These priority areas have also been aligned with City Council Focus Areas:
 - Adult & Youth Education
 - Aligns with Council Focus Area(s): Strong Futures for Children, Adults, and Families and Responsive, Accountable and Innovative Government
 - <u>Economic Empowerment</u>
 - Aligns with Council Focus Area(s): 21st Century Richmond: Planned Growth, Economic Progress, and Affordable Housing and Strong Futures for Children, Adults, and Families

Vibrant, Inclusive, & Mobile Communities

 Aligns with Council Focus Area(s): 21st Century Richmond: Planned Growth, Economic Progress, Affordable Housing, and Responsive, Accountable, and Innovative Government

Public Safety, Health, & Wellness

 Aligns with Council Focus Area(s): Safe Neighborhoods and Responsive, Accountable and Innovative Government

<u>Efficient & High Quality Service Delivery</u>

 Aligns with Council Focus Area(s): Responsive, Accountable and Innovative Government, and Strategic Infrastructure Investment

Performance Based Budget - To What End?

- Local government revenues are becoming insufficient to fund all needs thus making effective use of resources imperative
- Promotes the logical tie between planning and budgeting
- Bond sales require indicators of financial condition which are well presented by performance data (AAA Bond rating goal of the City)

Performance Based Budget (PBB)

- Last year 7 departments were selected to pilot PBB
- This year, an additional 7 departments (already selected) will develop a performance based budget
- The 14 departments will submit a PBB request (separate form)
 - PBB Agencies agencies will align objectives, strategies and performance measures to their FY2021 requests
- Each year we plan to expand the number of agencies utilizing PBB with goal of eventually making this a citywide process

Budget Process Overview

Budget Process Overview

Focus in this year's budget process will again be:

- Continue to utilize a zero-based budget methodology (City Council requirement)
- Alignment of programs and services to strategic priorities
- Continue the pursuit towards a "true" performance based budget (PBB)
 - We are continuing the transition <u>from</u> our current and past approach presentational performance based budget – <u>to</u> a performance informed performance based budget whereby performance information plays a role in the budget decision making process.
 - Performance information will be used along with other information to make funding decisions.

Budget Process Overview

- We will be using OpenGov to submit requests
- FY2021 Budget Submission Process includes:
 - <u>General Instructions and Guidelines</u> Guide to assist you in completing your submissions
 - <u>Templates Forms</u> Forms to capture departmental overview data and other mandatory and instructional information that will aid you in completing your submissions (separate from submission worksheets). All templates are in OpenGov for you
 - OpenGov (Agency Worksheets Submission Forms) Houses and maintains budget worksheets/submission forms for departments to key in requests and detailed justifications and where you can find your departmental instructions.
 - Training (OpenGov and Submission) Training on how to use OpenGov, key in, and submitting your budget requests
 - Training includes a general overview of each template form that is to be completed

Budget Process – Instructions & Guidelines

- FY2021 Budget Submission Process includes:
 - General Instructions and Guidelines Instructions are provided for you, by agency, in OpenGov. Please review these instructions <u>very carefully</u>, prior to completing departmental requests
 - Instructions provide general guidance on how to complete each template form that will be a part of department's total, final submission
 - Instructions list each template form and describes them
 - Please review all instructions and each tab (template) prior to completing your budget submission

Budget Process – Instructions & Guidelines

- FY2021 Budget Submission Process includes:
 - Each General Fund Agency will have an Operating Target. All Agencies must submit their operating requests in OpenGov, at or below their Operating Target. Failure to comply will result in Budget Office making reductions to bring back to Target
 - Operating targets are your FY20 adopted operating budget less one-time items
 - There is a process to request additional funds above targeted levels
 - ***There are no operating targets for Non-General Fund Agencies however, your total non-general fund revenues (revenue submission) should <u>match or</u> <u>exceed</u> your total requested expenditures***

Budget Process – Template Forms

- FY2021 Budget Submission Process includes:
 - Templates Forms Forms to capture departmental overview data and other mandatory information (if applicable) that will aid you in completing your submissions. Forms include:
 - Validation Checklist and Statement of Compliance
 - Your FY21 operating targets can be found on the Statement of Compliance
 - Operating targets are your FY20 adopted operating budgets less any one time items
 - Agency Overview Template Form (Non PBB Agencies Agencies)
 - Capture information for your agency e.g., Vision, Mission, Overview, Objectives, etc. Much of this has been pre-populated for you
 - Upload via OpenGov an Organizational Chart
 - Per City Council Must provide performance measures for each Program/Cost Center. Identify EACH program by fund and performance measures (for each program) for FY18, FY19, and FY20 and FY21

Budget Process – Template Forms

- FY2021 Budget Submission Process includes:
 - Performance Based Budget Form (PBB Agencies only)
 - This form seeks to identify the connection between the amount of funds requested and the level of service expected to be delivered by documenting performance levels aligned with requested budget dollars
 - Anti-Poverty Initiative
 - Form to capture all tasks/programs/services/etc. that your agency is doing to address poverty in Richmond – Now a requirement by City Council

Summary of Enhancement or Unfunded Major Issues Form

- This form captures information on operating requests that could not be included within your operating target in OpenGov
- North of Broad/Navy Hill Project Form
 - This form seeks to obtain information on requests for funding for all costs associated with or related to the North of Broad/Navy Hill Project in FY21

Budget Process – Template Forms

- FY2021 Budget Submission Process includes:
 - New Position Request Form
 - Form to identify any requests for new positions
 - Contracts Form
 - Form to identify ALL CONTRACTS that Departments manage and use which should also be <u>budgeted in OpenGov in FY21</u>
 - Agencies should ensure that they have budgeted (and explicitly justified) funds appropriate for ALL of their respective contracts
 - Departmental Fees Form
 - Form to identify all fees in your department that you propose to adjust for example any proposed rate increase (and justification).

- FY2021 Budget Submission Process includes:
 - Special Revenue Request Form
 - Form to identify all requested special funds (and funding sources)
 - Departmental Radio Shop Request Form
 - Form used to identify all radio shop related requests by account segment
 - HR recruitment/advertising/background checks Request Form
 - Form used to identify all requested recruitment cost (advertising, background checks, etc.) requests by account segment
 - Budget Calendar (Reference)
 - For informational purposes Lists upcoming tasks and timeframes

- FY2021 Budget Submission Process includes:
 - Strategic Priorities (Reference)
 - For informational purposes Lists strategic priorities and descriptions of each
 - Strategic Action Plan
 - This is an opportunity for agencies to update, if necessary, based on their requested budget. Upload a new SAP if you have any changes.
 - There will likely be another opportunity for departments to revisit their SAPs later during the budget review and recommendation process

Five Year Forecast (Reference)

 For informational purposes – Provides your department's submitted 5 year forecast request

- FY2021 Budget Submission Process includes:
 - Software (Agency Worksheets Submissions) Houses and maintains Budget
 Submission Instructions and Template Forms and budget
 worksheets/submission forms for departments to key in their requests and detailed justifications.
 - Deadline for submittal is <u>12/13/2019 (or earlier).</u>
 - PBB Agencies deadline for submittal is **12/20/2019 (or earlier).**
 - All Departments will submit their requests and their template forms in OpenGov.

EXPENDITURES

- Departments will have access to expenditure worksheets by cost center Key in submissions by cost center
 - Worksheets/Submission Forms have been created for each department.
 - As in past years, <u>all agencies need to complete (in OpenGov) is their operating</u> <u>requests</u> <u>with justification</u>
 - Personnel (permanent full and part time) worksheets with data supplied from August 23rd are provided for you, in OpenGov, and are view only

EXPENDITURES

- Your personnel budget has been supplied on separate worksheets
- Includes funding for ALL positions (permanent filled and vacant) AT A POINT IN <u>TIME</u>
- Reflects payroll data from the August 23rd pay date and reflects (approved) changes that were submitted from agencies
 - Departments can request funding for OT, Temps, and other specific personnel accounts (not associated with a permanent full or part time position) on a separate worksheet – labeled as such – in OpenGov.

REVENUES

- Departments will have access to revenue worksheets for their specific agency in OpenGov
- Like past years, <u>all agencies need to</u> key in revenue submissions at the agency, cost center, and account level. Revenues should be keyed into OpenGov as a credit, i.e. a negative number

RECAP

- Like past years, all agencies need to complete their operating and revenue requests via submission forms via OpenGov
 - All requests must be justified on the Submission Form
- Personnel worksheets with data supplied from August 23rd are view only
- Departments will have the opportunity to request new revenue sources or increases to existing sources – <u>We encourage and look favorably on this</u>
- You will "submit" your worksheets in OpenGov
- Submissions due on December 13th . PBB Agencies agency submissions are due December 20th

- Departments, as in prior years, will need to key in their budgets at the fund, agency, cost center, natural account, and service code level
- Each operating expenditure worksheet has "0"s in the FY21 requests columns
- Zero Based Budget Agencies must supply the cost factors that make up each operating account in addition to justification

- Continuation of Last Year's Process for FY21 Zero Based Budget Process in which agencies build budget from ground up, starting from "zero"
 - Build a case for request/spending as if no baseline existed to start at zero
 - Resources/requests are not necessarily allocated in accordance with previous patterns and consequently <u>each existing item of expenditure</u> has to be annually re-justified
- As you rebuild budget from ground up <u>explicitly, justify every single line item</u>
- There is a ceiling (operating targets) on your operating budget and any excess has to be placed on the enhancement form TO BE CONSIDERED
 - Requests on Enhancement form must also be justified and cost factors must be provided as well

- All departments will need to build their "operating" budgets starting from "zero"
 - This means you need to <u>detail the full requested amount</u> in the description column for <u>every single operating account</u>
- Space provided for agencies to justify <u>every</u> account with a requested budget

- Accounts that are <u>not justified</u> will <u>NOT</u> be recommended by Budget Staff
- Accounts that are <u>not fully justified</u> will <u>NOT</u> be recommended by Budget Staff
- Accounts that are <u>partially justified</u> will <u>NOT</u> be recommended by Budget Staff

- Zero-based Budget = Opportunity for departments to submit requests of needs
- A thorough justification <u>detailing</u> how you came up with the request for each account. <u>Providing Cost factors ARE A CITY COUNCIL REQUIREMENT</u>
- Example: Agency requests \$20,000 in training natural account:

- Good Example ③ Request includes \$10,000 for registration fees for 20 staff at \$500 each, \$5,000 for training materials for 20 staff at \$250 each, and \$5,000 for travel expenses for 20 staff at \$250 each to attend sessions.
 Request for training is necessary to enhance employee skill sets, minimize non compliance issues, and address audit findings (See audit 2016-XXX).
- THIS EXAMPLE WILL LIKELY BE APPROVED

Budget Process – Submission Overview

- Extremely Poor Example 😕 Staff training is needed
- THIS EXAMPLE WILL BE REJECTED (REGARDLESS OF WHAT YOU SPENT IN PAST AND WHAT YOU HAVE BUDGETED IN CURRENT YEAR).

Budget Process Overview

• Example: Agency requests \$50,000 in temporary (operating) account:

Budget Process Overview

Great Example ^(c) Request includes \$50,000 for additional temps, an estimated 25 staff to supplement existing operations within the DPW solid waste division. Staff will be paid an estimated \$2,000 for a total of 2 months (Each staff to earn an estimated \$13.25 per hour, for 5 hours a day, on average of 15 days per month). Temp staff is needed to supplement full time staff and to work during peak hours in order to minimize and control overtime. Not having this funding will result in existing staff utilizing additional overtime and may result in employee burnout. This recommendation will also help employ city residents thus improving and expanding the city's workforce and aid in reducing poverty – request is directly related to the Economic Empowerment strategic priority area.

Budget Process Overview

- Very Poor Example
 Additional funding for temps in the amount of \$50,000 is needed in customer service division to help provide operational support
- WILL BE REJECTED (REGARDLESS OF WHAT YOU'VE SPENT IN PAST AND WHAT YOU HAVE BUDGETED IN CURRENT YEAR).
 - Does not describe specifically what funds will be used for nor justifies request
 - <u>Does not identify the cost factors used in determining the requested amount = CITY</u> <u>COUNCIL REQUIREMENT</u>

Budget Process – Training Overview

- Training (OpenGov and Submission) Training on how to use OpenGov, key in and submit your budget requests, and review template forms.
 - Training will be provided beginning November 6th 13th on OpenGov and its features to use in submitting your requests, etc.
 - A User manual will also be made available and is included in OpenGov
 - Training includes a general overview of each submission template that is to be completed as well

UPCOMING TRAINING

DEPARTMENTAL TRAINING

- Tuesday, November 6th to November 13th in DIT/DSS training room.
- Training Objectives Include:
 - Review of OpenGov and its features for use in submitting requests
 - How to key in your expenditure requests for all funds
 - How to key in your revenue requests for all funds
 - Review how to prepare a zero based operating budget
 - Demonstrating editing, sorting, and filtering data by accounting fields
 - Overview on how to complete template forms (will need to be downloaded and re-uploaded in OpenGov)
- All submissions are now cloud based
- Only personnel who have been granted access will be able to review and submit their budgets

Budget Checklist

BUDGET PREPARATION CHECKLIST:

• Lists of Submittal Requirements = Yes or N/A

OpenGov Items

- ✓ Revenue Worksheet
- ✓ Operating Worksheet
- ✓ Org Chart
- ✓ Update Strategic Action Plan
- ✓ Statement of Compliance



Budget Checklist

BUDGET PREPARATION CHECKLIST:

• Lists Submittal Requirements = Yes or N/A

Budget Submission Documents

- Agency Overview Template (Non PBB Agencies)
- ✓ Performance Based Budget Template (PBB Agencies)
- ✓ Anti-Poverty Initiative Listing
- ✓ Enhancement and Unfunded Major Issues
- ✓ North of Broad/Navy Hill Project Request
- ✓ New Position Request
- ✓ Contracts
- ✓ Departmental Fees/Revenue Adjustments

Budget Checklist

BUDGET PREPARATION CHECKLIST:

- Lists Submittal Requirements = Yes or N/A
 - ✓ Special Revenue Fund Request
 - ✓ Radio Shop Template
 - ✓ HR Background checks/Advertising submission

KEY DATES TO REMEMBER

- November 6th 13th Budget Training (Mandatory)
- November 25th CIP submissions due
 - **December 20th** CIP Active project pages due
- <u>December 13th</u> FY2021 Departmental Operating Budget Submissions Due (Mandatory)
- <u>December 20th</u> FY2021 Departmental Operating Budget Submissions Due for PBB agencies (Mandatory)

BUDGET CALENDAR – UPCOMING EVENTS

NOVEMBER

- BUDGET KICKOFF
- CIP BUDGET SUBMISSIONS DUE

DECEMBER

- AGENCY SUBMISSIONS DUE (DEC 13th and 20th)
- COMPLETION OF THE 5 YEAR FORECAST

JANUARY

- BUDGET REVIEW AND INITIAL RECOMMENDATIONS OF AGENCY SUBMISSIONS
- AGENCY BUDGET REVIEW SESSIONS (MAYOR/CAO/BUDGET)
- SECONDARY RECOMMENDATIONS ON BUDGET REQUESTS DEVELOPED
- MAYORAL BUDGET REVIEW SESSIONS

BUDGET CALENDAR – UPCOMING EVENTS

FEBRUARY

- CONTINUATION OF OPERATING AND CIP BUDGET RECOMMENDATIONS
- ADDITIONAL BUDGET REVIEW SESSIONS
- ADDITIONAL MAYORAL REVIEW SESSIONS
- FINAL RECOMMENDATIONS DEVELOPED

MARCH

- PRODUCTION OF OPERATING AND CIP BUDGET DOCUMENTS
- PRESENTATION OF MAYOR'S PROPOSED BUDGET (MARCH 6TH)
- CITY COUNCIL BUDGET REVIEW SESSIONS

APRIL

- CITY COUNCIL BUDGET REVIEW SESSIONS continued
- CITY COUNCIL BUDGET AMENDMENT SESSIONS

BUDGET CALENDAR – UPCOMING EVENTS

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MAY

- FINAL AMENDMENT SESSIONS
- ADOPTION OF SCHOOLS AND FEDERAL FUNDS
- ADOPTION OF REMAINING BUDGETS

JUNE

- AMENDMENT REVISIONS TO THE BUDGET DOCUMENT
- PREPARATION OF LOADING FINAL BUDGETS INTO RAPIDS

JULY

BUDGET IMPLEMENTATION

Budget and Strategic Planning Website & Intranet

Download all current Budget Books (Annual/Biennial/Capital Improvement Plan), etc.

www.richmondgov.com

QUESTION & ANSWER SESSION

Your Budgeting Questions: Answered!!

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