

CITY OF RICHMOND DEPARTMENT OF PUBLIC UTILITIES
Residential Lead Service Line Replacement Grant Program Phase II
FAQs



1. What is the Residential Lead Service Line (LSL) Replacement Grant Program Phase II?

It is a program being administered by the City of Richmond Department of Public Utilities (DPU) to assist homeowners with replacing lead water service lines running from the water meter serving their property into their homes. This program is made possible by grant funding from the Virginia Department of Health and is in its second year.

2. Why is this program being administered?

This program is being administered in an effort to reduce the number of lead water service lines. Although the water supplied by the City of Richmond is safe, homes built prior to the mid-1980s may contain lead piping or other lead components that may lead to small amounts of lead being deposited into the water that comes into your home.

3. Who is eligible to participate in this program?

All residential property owners in the City of Richmond with lead water service lines. Homes must be currently occupied or under active renovation. DPU reserves the right to determine eligibility of property.

4. How do I know if my water service line is made of lead?

If you think your service line may be made of lead, you should contact a certified plumber for a final determination.

5. What is a certified plumber?

A certified plumber is a plumber licensed in Virginia who has successfully completed required training by DPU and is authorized to perform work under this grant program. If you would like to use a licensed plumber who is not currently certified, you or your preferred plumber may contact Development Services at (804) 646-8544 to ask if certification training is available.

6. How does this program work?

If a lead service line has been confirmed at your property, you must submit an application with supporting documentation. Upon acknowledgement from DPU, the property owner and certified plumber enter into an agreement. The work is performed after a notice to proceed is issued by DPU. The plumber prepares and submits a reimbursement package after job completion.

7. How much will the City pay for this work and what does it cover?

The City will pay the certified plumber for actual **direct and reasonable** costs of up to \$2,500 for lead service line replacement work on each eligible residential property. The homeowner is responsible for any costs exceeding the \$2,500 amount.

8. I have already replaced my lead service lines. Can I take advantage of this program?

No. This program is only for new lead service line replacements.

For more information, contact Development Services at (804) 646-8544.