

# COVID-19

It has been asked what businesses, that are allowed to stay open, are to do if they experience customers that will not abide to the “10 person” rule. Below is a list of suggestions on how to prevent businesses from being in violation of the order given by Governor Northam.

Remember, it is the responsibility of each business to ensure they are abiding to the rules.

- Post signs stating only ten customers can be in the business at any time.
- Print and post the order from Governor Northam.
- Print and post flyers, explaining how the virus is spread and the dangers the virus presents.
- Post signs detailing what, sought after products, are no longer available.
- Have employees explain the rules are there for the safety of the customers, which is most important.
- Advise customers that if they do not abide by the rules, they can be banned from the property.
- Have an employee stand at the front door and allow only the maximum amount of customers in, letting one in as one leaves.
- As customers enter, lock the door behind them and open it as customers leave and new customers enter. An employee must be stationed at the door at all times while doing this.
- Hire security officers to maintain civil behavior from the customers.
- Mark the line to the register in 6 foot increments, keeping the suggested distance between customers. Post signs at the register and door, explaining the importance of the six foot rule.

If businesses are having problems with customers after telling them they cannot enter, they can call the non-emergency number (804-646-5100) and advise they need assistance.