WELCOME to The City of Richmond Budget "Kickoff" FY2022 Presented by the **Department of Budget & Strategic Planning** October 26, 2020

# Budget Kickoff Agenda

- Introduction of Staff
- FY22 Budget Context
- Budget Process Overview
- Budget Submission Process
  - Instructions and Guidelines
  - Template forms
  - Software/Submission
  - Training
- Budget Checklist
- Calendar of Events Key Dates to Remember
- Questions & Answers

### **BUDGET TEAM**

#### **Budget & Management Analysts**

Pearl Anderson Allyson Beetham Jonathan Fetterman Kiara Jordan Lauren "Captain" Kirk Management Analyst Katrina Murray

#### **Administrative Program Support Assistant**

Michael Nixon-Garrison

#### **Budget Manager**

Jason May

#### **Budget Director**

Jay Brown





WE ARE IN A PANDEMIC.....



.....STILL IN A PANDEMIC.....



### WE ARE STILL IN A PANDEMIC.....

There is no definitive timeline on when pandemic will end....

Whenever it ends, no one knows if (or when) people will go back to their pre-COVID-19 behaviors....

What will be the impacts of COVID-19 in FY2022 (and in FY2021)?

### WE ARE STILL IN A PANDEMIC.....

Some media sources indicate...that in order to bring the virus under control.....

- People still wear masks all next year (FY21 and FY22)
- Social distancing will continue to be encouraged/enforced all next year (FY21 and FY22)
- Personal hygiene will still be encouraged/enforced all next year (FY21 and FY22)
- A vaccine



## Citywide Budget Context WE ARE STILL IN A PANDEMIC......

- (Effective) Vaccine likely available by early next year
  - Production and distribution likely result in many not receiving vaccine until mid / late 2021 (FY2022)
- By November of 2021 (FY2022) hopefully most Americans would have received at least 2 doses of a vaccine
- However, "getting the shot will not be your cue to take off your mask and run free into a crowded bar"
- Some feel that society could see pre-COVID "normal" within two years.....
- But the precise timing is uncertain.....
- "Though experts can make their best guesses, there is no certainty about COVID-19's future"



# Citywide Budget Context WE ARE STILL IN A PANDEMIC......

- Currently, COVID cases are <u>NOT</u> on the decline.....in the US
- Numbers are not expected to improve even as it gets colder and people opt to stay inside
  - Warnings of a "surge" this fall.....Are we realizing it now?
- Preventative measures will continue for the foreseeable future
- But....knowing this, how will this impact the (national, state, local economy)
- How will this impact Richmond in FY2021 and FY2022?

### • For FY2021:

- The adopted budget was reduced (by \$38.5M) to reflect the potential impacts of COVID-19 to the City budget
- Reductions were made to just about every department
- A work group of City Council and Administration staff are meeting monthly to review financial data on the FY2021 budget
- However, COVID-19 (and it's impacts) will likely be around for the next year or more.....
  - Creates uncertainty as we head into FY2022

### • For the FY2022 budget:

- Utilizing FY2021 adopted budget as <u>base budget</u>
- Base budget is the starting point for the upcoming annual budget
- Both revenue and expenditure outlook will use FY2021 as the starting point which we will build upon
  - Access to prior and current year data as a guide

# Citywide Budget Context Citywide Revenue

- All revenue sources will need to be scrutinized.....
- Still too early to determine the implications of COVID-19 to FY2021 and FY2022 revenues – Again much uncertainty
- However, emphasis continues to remain on assessing and collecting delinquent taxes and assessing revenues with FY20 (includes partial impacts of COVID) and based on year to date FY21 collections
- Real Estate (RE) taxes City's largest (single) revenue source will be looked at very closely based on Assessor's feedback on residential and commercial property values for the upcoming year

# Citywide Budget Context Citywide Revenue

- Consumption taxes (those tied more closely to consumer spending habits) will need to be scrutinized very closely. Recall that these sources (as well as others) were reduced as part of the amendments to the FY2021 adopted budget – due to COVID-19
  - Lodging Taxes
  - Sales Taxes
  - Meals Taxes
  - Admission Taxes
- These particular sources of revenues will need to be reviewed regularly based on FY21 collections and the nature and future of the local economy

# Citywide Budget Context Citywide Expenditures

- Projecting standard growth in general fund, non-discretionary expenditures in the next fiscal year to include:
  - <u>Retirement</u> (**IS** projected to increase),
  - <u>Debt Service</u> (**IS** projected to increase)
  - <u>Health Care</u> (based on trends, **IS** projected to increase)
- If there is any projected growth in general fund revenues (in total) next fiscal year, it will not outpace the growth in general fund expenditures (noted above) + all of departments' requests (needs and wants).

# Citywide Budget Context Citywide Expenditures

- Multi-Year Forecast Submissions \$74M in general fund requests in FY22
  - Does not include growth in Non-Discretionary items (previous slide)
  - Does not include an increase in funding for vacant positions
  - Does not include restoring all cuts made to agencies in FY21
- IF there is any incremental general fund revenue growth that "may be" realized in FY22 it will NOT be enough to <u>fund the needs and</u> <u>requests of agencies in FY22</u>

Citywide Revenues vs. Expenditures

- Since <u>resources are limited</u> and agency requests will far exceed resources – how can:
  - We ensure core services are maintained?
  - Requests for additional funding best be considered?
  - We enhance performance/Do more?

### It is now more important than ever to:

### <u>Strategic Priorities</u>

- Continue to align departmental requests (and requests for additional funds) to organizational priorities and goals
- Requests not aligned, should not be funded (unless there's a specific requirement/mandate)

### Performance Based Budget

- Making budgetary decisions based on desired and (affordable) performance levels
- Moving away from evaluating line item budgets to evaluating performance/service levels and what it costs

### **Strategic Priority Areas**

- The Mayor has approved several Strategic Priority Areas which will continue to help guide the allocation of resources in FY22. These priority areas have also been aligned with City Council Focus Areas:
  - Adult & Youth Education
    - Aligns with Council Focus Area(s): Strong Futures for Children, Adults, and Families and Responsive, Accountable and Innovative Government

#### Economic Empowerment

 Aligns with Council Focus Area(s): 21<sup>st</sup> Century Richmond: Planned Growth, Economic Progress, and Affordable Housing and Strong Futures for Children, Adults, and Families

#### <u>Vibrant, Inclusive, & Mobile Communities</u>

 Aligns with Council Focus Area(s): 21<sup>st</sup> Century Richmond: Planned Growth, Economic Progress, Affordable Housing, and Responsive, Accountable, and Innovative Government

#### Public Safety, Health, & Wellness

 Aligns with Council Focus Area(s): Safe Neighborhoods and Responsive, Accountable and Innovative Government

#### Efficient & High Quality Service Delivery

 Aligns with Council Focus Area(s): Responsive, Accountable and Innovative Government, and Strategic Infrastructure Investment

### **Performance Based Budget (PBB)**

- Last year 14 departments submitted a PBB
- This year, an additional 7 departments (already selected) will develop a performance based budget
- The 21 departments will submit a PBB request (separate form)
  - PBB agencies will align objectives, strategies and performance measures to their FY2022 requests
- Each year we plan to expand the number of agencies utilizing PBB with goal of eventually making this a citywide process

## **Budget Submission Process**

### **Budget Process Overview**

### Focus on this year's budget process will again:

- Utilize a zero-based budget methodology (City Council requirement)
- Align programs and services to strategic priorities
- Pursue a "true" performance based budget (PBB)
  - We are continuing the transition <u>from</u> our past approach presentational performance based budget – to a performance informed / performance based budget whereby performance information plays a role in the budget decision making process.
    - Performance information will be used along with other information to make funding decisions

## **Budget Process Overview**

- FY2022 Budget Submission Process includes:
  - <u>General Instructions and Guidelines</u> Guide to assist you in completing your submissions
  - <u>Templates Forms</u> Forms to capture departmental overview data and other mandatory and instructional information that will aid you in completing your submissions (separate from submission worksheets). All templates are in OpenGov for you
  - OpenGov (Agency Worksheets Submission Forms) Houses and maintains budget worksheets/submission forms for departments to key in requests and detailed justifications and where you can find your departmental instructions.
  - Training (OpenGov and Submission) Training on how to use OpenGov, key in and submitting your budget requests
    - Training includes a general overview of each template form that is to be completed

### Budget Process – Instructions & Guidelines

- FY2022 Budget Submission Process includes:
  - <u>General Instructions and Guidelines</u> Instructions are provided for you in OpenGov.
    - Instructions provide general guidance on how to complete each template form that will be a part of each department's total, final submission
    - Instructions outlines each template form and describes them
  - Please review all instructions and each tab (template) carefully prior to completing your budget submission

### **Budget Process – Instructions & Guidelines**

- FY2022 Budget Submission Process includes:
  - Each General Fund Agency will have an Operating Target. All Agencies must submit their operating requests in OpenGov, at or below their Operating Target. Failure to comply will result in the Budget Office making reductions to bring back to Target
    - Operating targets are your FY21 adopted operating budget less onetime items
    - There is a process to request additional funds above targeted levels
    - \*\*\*There are no operating targets for Non-General Fund Agencies however, your total non-general fund revenues (revenue submission) must <u>match or exceed</u> your total requested expenditures\*\*\*

### **Budget Process – Template Forms**

- FY2022 Budget Submission Process includes:
  - <u>Templates Forms</u> Forms to capture departmental overview data and other mandatory information that will aid you in completing your submissions. Forms include:
    - Validation Checklist and Statement of Compliance
      - Your FY22 operating targets can be found on the Statement of Compliance
    - Agency Overview Template Form (Non PBB Agencies)
      - Capture information for your agency e.g., Vision, Mission, Overview, Objectives, etc. Much of this has been pre-populated for you
      - Upload via OpenGov an Organizational Chart
      - Per City Council Must provide performance measures for each Program/Cost Center. Identify EACH program by fund and performance measures (for each program) for FY19, FY20, and FY21 and FY22

### **Budget Process – Template Forms**

#### • FY2022 Budget Submission Process includes:

#### Performance Based Budget Form (PBB Agencies only)

 This form seeks to identify the connection between the amount of funds requested and the level of service expected to be delivered by documenting performance levels aligned with requested budget dollars

#### Anti-Poverty Initiative

 Form to capture all tasks/programs/services/etc. that your agency is doing to address poverty in Richmond – Now a requirement by City Council

#### Enhancement or Unfunded Major Issues Form

• This form captures information on operating requests that could not be included within your operating target in OpenGov

## **Budget Process – Template Forms**

#### • FY2022 Budget Submission Process includes:

- Vacant position listing/ranking Form
  - Form prepopulated for agencies to rank vacant positions by job class
- New Position Request Form
  - Form to identify requests for new positions

#### Contracts Form

- Form to identify ALL CONTRACTS that Departments manage and use which should also be <u>budgeted in OpenGov in FY22</u>
- Agencies should ensure that they have budgeted (and explicitly justified) funds appropriate for ALL of their respective contracts

#### Departmental Fees Form

 Form to identify all fees in your department that you propose to adjust – for example any proposed rate increase (and justification)

## **Budget Process – Submission Overview**

#### • FY2022 Budget Submission Process includes:

#### Special Revenue Request Form

- Form to identify all requested special funds (and funding sources)
- Determination on whether requests should be included in the special fund

#### Departmental Radio Shop Request Form

• Form used to identify all radio shop related requests by account segment

#### HR recruitment/advertising/background checks Request Form

- Form used to identify all requested recruitment cost (advertising, background checks, etc.) requests by account segment
- Note this funding is included in HR's budget (not depts.') and will need depts.' confirmation

#### Budget Calendar (Reference)

For informational purposes – Lists upcoming tasks and timeframes

### **Budget Process – Submission Overview**

- FY2022 Budget Submission Process includes:
  - Strategic Priorities (Reference)
    - For informational purposes Lists strategic priorities and descriptions of each

- FY2022 Budget Submission Process includes:
  - OpenGov Software (Agency Worksheets Submissions) Houses and maintains Budget Submission Instructions and Template – Forms and budget worksheets for departments to manually key in their requests and detailed justifications
  - All Departments will submit their requests and their template forms in OpenGov
  - Non PBB Agencies deadline for submittal is <u>11/30/2020 (or earlier)</u>
  - PBB Agencies deadline for submittal is <u>12/7/2020 (or earlier)</u>

### **EXPENDITURES**

- Departments will have access to expenditure worksheets by cost center Key in submissions by cost center
  - Worksheets/Submission Forms have been created for each department
  - As in past years, <u>all agencies need to complete (in OpenGov) is their</u> <u>operating requests with justification</u>
  - Personnel (permanent full and part time) worksheets with data supplied from August 21st are provided for you, in OpenGov, and are view only

### **EXPENDITURES**

- Your personnel budget has been supplied on separate worksheets
- Includes estimated costs for ALL positions (permanent filled and vacant) Reflects payroll data from the August 21st pay date and reflects (approved) changes that were submitted from agencies
  - Departments can request funding for OT, Temps, and other specific personnel accounts (not associated with a permanent full or part time position) on a separate worksheet – labeled as such – in OpenGov.

### **REVENUES**

- Departments will have access to revenue worksheets for their specific agency in OpenGov
- Like past years, <u>all agencies need to</u> key in revenue submissions at the agency, cost center, and account level. Revenues should be keyed into OpenGov as a credit, i.e. a negative number, i.e. (-50,000)

### **Budget Process – Submission Overview**

#### **RECAP**

- Like past years, all agencies need to complete their operating and revenue requests via submission forms via OpenGov
  - All requests must be justified on the Submission Form
- Personnel worksheets with data supplied from August 21<sup>st</sup> are view only
- Departments will have the opportunity to request new revenue sources or increases to existing sources – <u>We encourage and look favorably on this</u>
- You will "submit" your worksheets in OpenGov
- Submissions due on November 30<sup>th</sup> for non PBB agencies. PBB Agencies agency submissions are due December 7th

- Departments, as in prior years, will need to key in their budgets at the fund, agency, cost center, natural account, and service code level
- Each operating expenditure worksheet has "0"s in the FY22 requests columns
- Zero Based Budget Agencies must supply the cost factors that make up each operating account in addition to justification

- Continuation of last year's process for FY22 Zero Based Budget Process in which agencies build budget from ground up, starting from "zero"
  - Build a case for request/spending as if no baseline existed
  - Resources/requests are not necessarily allocated in accordance with previous patterns and consequently <u>each existing item of expenditure</u> has to be annually re-justified
- As you rebuild budget from ground up <u>explicitly, justify every single</u> <u>line item</u>
- There is a ceiling (operating targets) on your operating budget and any excess has to be placed on the enhancement form TO BE CONSIDERED
  - Requests on Enhancement form must also be justified and cost factors must be provided as well

- Accounts that are <u>not justified</u> will <u>NOT</u> be recommended by Budget Staff
- Accounts that are <u>not fully justified</u> will <u>NOT</u> be recommended by Budget Staff
- Accounts that are <u>partially justified</u> will <u>NOT</u> be recommended by Budget Staff

- Zero-based Budget = Opportunity for departments to submit requests of needs
- A thorough justification <u>detailing</u> how you came up with the request for each account. <u>Providing cost factors ARE A CITY COUNCIL</u> <u>REQUIREMENT</u>
- Example: Agency requests \$20,000 in training natural account:

- Good Example ③ Request includes \$10,000 for registration fees for 20 staff at \$500 each, \$5,000 for training materials for 20 staff at \$250 each, and \$5,000 for travel expenses for 20 staff at \$250 each to attend sessions. Request for training is necessary to enhance employee skill sets, minimize non compliance issues, and address audit findings (See audit 2020-XXX).
- THIS EXAMPLE WILL LIKELY BE APPROVED i.e. NOT REDUCED

- Extremely Poor Example 😕 Staff training is needed
- <u>THIS EXAMPLE WILL BE REJECTED OR WILL BE CONSIDERED FOR</u> <u>REDUCTION DURING BUDGET BALANCING (REGARDLESS OF WHAT</u> <u>YOU SPENT IN PAST AND WHAT YOU HAVE BUDGETED IN THE</u> <u>CURRENT YEAR)</u>

### **Budget Process Overview**

• Example: Agency requests \$50,000 in temporary (operating) account:

### **Budget Process Overview**

**Great Example** ③ Request includes \$50,000 for additional temps, an estimated 25 staff to supplement existing operations within the DPW solid waste division. Staff will be paid an estimated \$2,000 for a total of 2 months (Each staff to earn an estimated \$13.25 per hour, for 5 hours a day, on average of 15 days per month). Temp staff is needed to supplement full time staff and to work during peak hours in order to minimize and control overtime. Not having this funding will result in existing staff utilizing additional overtime and may result in employee burnout. This recommendation will also help employ city residents thus improving and expanding the city's workforce and aid in reducing poverty – request is directly related to the Economic Empowerment strategic priority area.

## **Budget Process Overview**

- Very Poor Example S Additional funding for temps in the amount of \$50,000 is needed in customer service division to help provide operational support
- WILL BE REJECTED (REGARDLESS OF WHAT YOU'VE SPENT IN PAST AND WHAT YOU HAVE BUDGETED IN THE CURRENT YEAR).
  - Does not describe specifically what funds will be used for nor justifies request
  - Does not identify the cost factors used in determining the requested amount = CITY COUNCIL REQUIREMENT

## **Budget Process – Training Overview**

- Training (OpenGov and Submission) Training on how to use OpenGov, key in and submit your budget requests, and review template forms.
  - Training will be provided on OpenGov and its features to use in submitting your requests, etc.
  - Training includes a general overview of each submission template that is to be completed
  - Training will be a video link to be provided that can be viewed at any time
    - Training link: <u>https://youtu.be/j4XGXew4H\_4</u>

## **Budget Process – Training Overview**

- Training (OpenGov and Submission) Training on how to use OpenGov, key in and submit your budget requests, and review template forms
  - A live Q and A session via Microsoft Teams for PBB agencies will be held on October 27<sup>th</sup> at 3pm
  - A general follow-up on the overall budget process to be held via a live Q and A session on Microsoft Teams on this Thursday October 29<sup>th</sup> from 10:30 – 11:30am
  - An Opengov user manual will also be made available and is included in Opengov

## **UPCOMING TRAINING**

#### **DEPARTMENTAL TRAINING**

- Monday, October 26th Virtual training on how to complete your FY2022 budget submission in OpenGov.
- Training Objectives Include:
  - Review of OpenGov and its features for use in submitting requests
  - How to key in your expenditure requests for all funds (exc. Most special funds)
  - How to key in your revenue requests for all funds (exc. Most special funds)
  - Review how to prepare a zero based operating budget
  - Demonstrating editing, sorting, and filtering data by accounting fields
  - Overview on how to complete template forms (will need to be downloaded and re-uploaded in OpenGov)
- All submissions are now cloud based

# **Budget Checklist**

#### **BUDGET PREPARATION CHECKLIST:**

Lists of Submittal Requirements = Yes or N/A

#### **OpenGov Items**

- ✓ Revenue Worksheet
- ✓ Operating Worksheet
- ✓ Overtime/Temps/Other Personnel Worksheet
- ✓ Org Chart
- ✓ Update Strategic Action Plan
- ✓ Statement of Compliance (identification of dept. operating target)

# **Budget Checklist**

#### **BUDGET PREPARATION CHECKLIST:**

Lists Submittal Requirements = Yes or N/A

#### **Budget Submission Documents**

- ✓ Agency Overview Template (Non PBB Agencies)
- ✓ Performance Based Budget Template (PBB Agencies)
- ✓ Anti-Poverty Initiative Listing
- ✓ Enhancement and Unfunded Major Issues
- ✓ Vacant position prioritization
- ✓ New Position Request
- ✓ Contracts
- ✓ Departmental Fees/Revenue Adjustments

## **Budget Checklist**

#### **BUDGET PREPARATION CHECKLIST:**

- Lists Submittal Requirements = Yes or N/A
  - ✓ Special Revenue Fund Request
  - ✓ Radio Shop Template
  - ✓ HR Background checks/Advertising submission

## **KEY DATES TO REMEMBER**

- October 26<sup>th</sup> Budget Kickoff (Budget training link live)
- October 27<sup>th</sup> PBB Q&A session
- October 29<sup>th</sup> General budget process Q&A session
- November 30th FY2022 Departmental Operating Budget Submissions Due (Mandatory)
- <u>December 7<sup>th</sup></u> FY2022 Departmental Operating Budget Submissions Due for PBB agencies (Mandatory)

## **BUDGET CALENDAR – UPCOMING EVENTS**

#### NOVEMBER

- REVIEW OF CIP SUBMISSIONS
- FY21 FIRST QUARTER PROJECTIONS DUE
- BUDGET SUBMISSIONS DUE (NOV 30<sup>TH</sup>) (NON PBB AGENCIES)

#### DECEMBER

- PBB AGENCY SUBMISSIONS DUE (DEC 7<sup>th</sup>)
- COMPLETION OF THE 5 YEAR FORECAST
- CONTINUED REVIEW OF CIP SUBMISSIONS AND DEVELOPMENT OF INITIAL RECOMMENDATIONS
- BUDGET REVIEW OF AGENCY OPERATING SUBMISSIONS

#### JANUARY

- AGENCY OPERATING BUDGET REVIEW MEETINGS (WITH DEPARTMENTS)
- INITIAL OPERATING BUDGET RECOMMENDATIONS DEVELOPED
- MAYORAL BUDGET REVIEW SESSIONS

## **BUDGET CALENDAR – UPCOMING EVENTS**

#### **FEBRUARY**

- ADDITIONAL BUDGET REVIEW SESSIONS
- ADDITIONAL MAYORAL REVIEW SESSIONS
- FINAL RECOMMENDATIONS DEVELOPED

#### MARCH

- PRODUCTION OF OPERATING AND CIP BUDGET DOCUMENTS
- PRESENTATION OF MAYOR'S PROPOSED BUDGET (MARCH 5<sup>TH</sup>)
- CITY COUNCIL BUDGET REVIEW SESSIONS

#### **APRIL**

- CITY COUNCIL BUDGET REVIEW SESSIONS continued
- CITY COUNCIL BUDGET AMENDMENT SESSIONS

## **BUDGET CALENDAR – UPCOMING EVENTS**

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#### MAY

- FINAL AMENDMENT SESSIONS
- ADOPTION OF SCHOOLS AND FEDERAL FUNDS
- ADOPTION OF REMAINING BUDGETS

#### JUNE

- AMENDMENT REVISIONS TO THE BUDGET DOCUMENT
- PREPARATION OF LOADING FINAL BUDGETS INTO RAPIDS

#### JULY

BUDGET IMPLEMENTATION

#### Budget and Strategic Planning Website & Intranet

Download all current Budget Books (Annual/Biennial/Capital Improvement Plan), etc.

https://rva.gov/budget-and-strategic-planning

#### **QUESTIONS & ANSWERS**



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