

Utility Rates Effective July 1, 2021

The City of Richmond Department of Public Utilities announces utility rate changes adopted by Richmond City Council, effective July 1, 2021. These rate increases are projected to cost the average utility customer approximately \$5.30 more per month which equates to less than a three percent increase.

Utility	Rate Increase	Average Increase *
Natural Gas	2.75%	\$1.50
Water	2.50%	\$0.92
Wastewater	4.00%	\$2.48
Stormwater	8.75%	\$0.36

*Monthly average increase assumes natural gas usage of 70 Ccf; water/wastewater usage of 6 Ccf; and stormwater parcel categorized in Tier 2 (impervious surface between 1,001 and 2,000 sq. ft.)

See reverse for more details



CITY OF RICHMOND
DEPARTMENT OF PUBLIC UTILITIES



Cost of service increases are necessary to help protect the City's financial health and its ability to ensure the delivery of quality services. They also ensure the ability to maintain and replace aging infrastructure, complete capital projects, meet regulatory requirements and maintain the ability to leverage DPU's strong bond rating. The last utility rate increases were in 2019.

How we manage costs and affordability

Rates affect everyone. That is why we work hard to keep our costs low, which keeps rates more affordable for everyone in our community.

- Asset and project management – identifying, evaluating and prioritizing capital projects.
- Equitable cost distribution – establishment of lifeline water rates, consumption-based rates and stormwater tiers.
- Payment assistance programs – more offerings, greater flexibility, increased available funds.

How we address equity when planning rates

We commit to achieving equity in our budget by ensuring:

- We provide equitable delivery of services to residents, including access to safe and clean water.
- We maximize the benefits of infrastructure investments.
- Our workforce reflects the community we serve.
- We engage in community outreach.

Visit www.rva.gov/public-utilities or call (804) 646-4646 for more information