



Keith Balmer  
General Registrar  
(804) 646-6486  
keith.balmer@rva.gov

**FOR IMMEDIATE RELEASE**

IT Glitch Notice for the City Of Richmond

October 5th, 2022

An IT glitch discovered by the Department of Elections has caused a delay in processing voter registration applications submitted through the DMV from May through September. The number of registrants affected statewide is over 40,000. The number of registrants affected here in the City of Richmond is 4,105.

The purpose of this press release is to assure the public that this will not prevent anybody, who is qualified to vote, from casting a ballot in this election.

According to state law, a qualified voter is a U.S. citizen, a resident of the precinct in which he intends to vote, at least 18 years of age, if convicted of a felony they must have had their civil rights restored, and they must not have been deemed legally incapacitated.

The impact of this glitch will be felt by my staff who will have to work additional hours in order to process these applications.

If you completed an application through the DMV during the months of May and September, and you have any questions, feel free to contact our office at (804) 646-5950, or at [vote@rva.gov](mailto:vote@rva.gov).