

Lead Service Line Replacement (LSLR) Grant Program Quick Reference Guide



HOMEOWNER

Choose and hire a plumber from the city's Certified Plumber List

Complete & submit an application with supporting documents from a city-certified plumber:

- Photos of the property,
- Photos of the lead/galvanized pipes.
- Cost estimate from certified plumber with itemized costs of labor, equipment, materials, and other associated costs.

Receive official Grant Acceptance Letter to determine amount city will pay

Coordinate with plumber for line replacement

Utilize filters provided by DPU and flush new lines



PLUMBER

Provide homeowner with supporting documents for application:

- Photos of the property,
- Photos of the lead/galvanized pipes.
- Cost estimate with itemized costs of labor, equipment, materials, and other associated costs.

After completing the project submit the following to DPU for reimbursement:

- Contractor Compliance Certification Statement with required attachments
- Pre- and Post-Construction photos of the outside and inside of the home
- Plumbing Permit
- Itemized Invoice – Invoice should match the Agreed LSLR Cost Estimate.

Provide guidance to homeowner on flushing the lines



HOMEOWNER & PLUMBER

Complete Owner-Plumber Agreement.

Receive Notice to Proceed Letter

Coordinate and complete line replacement

Complete flushing of lines



DEPARTMENT OF PUBLIC UTILITIES

Review application submitted by the homeowner

Issue Grant Acceptance Letter

Establish Agreed LSLR Costs based on submitted documents

Issue Notice to Proceed Letter

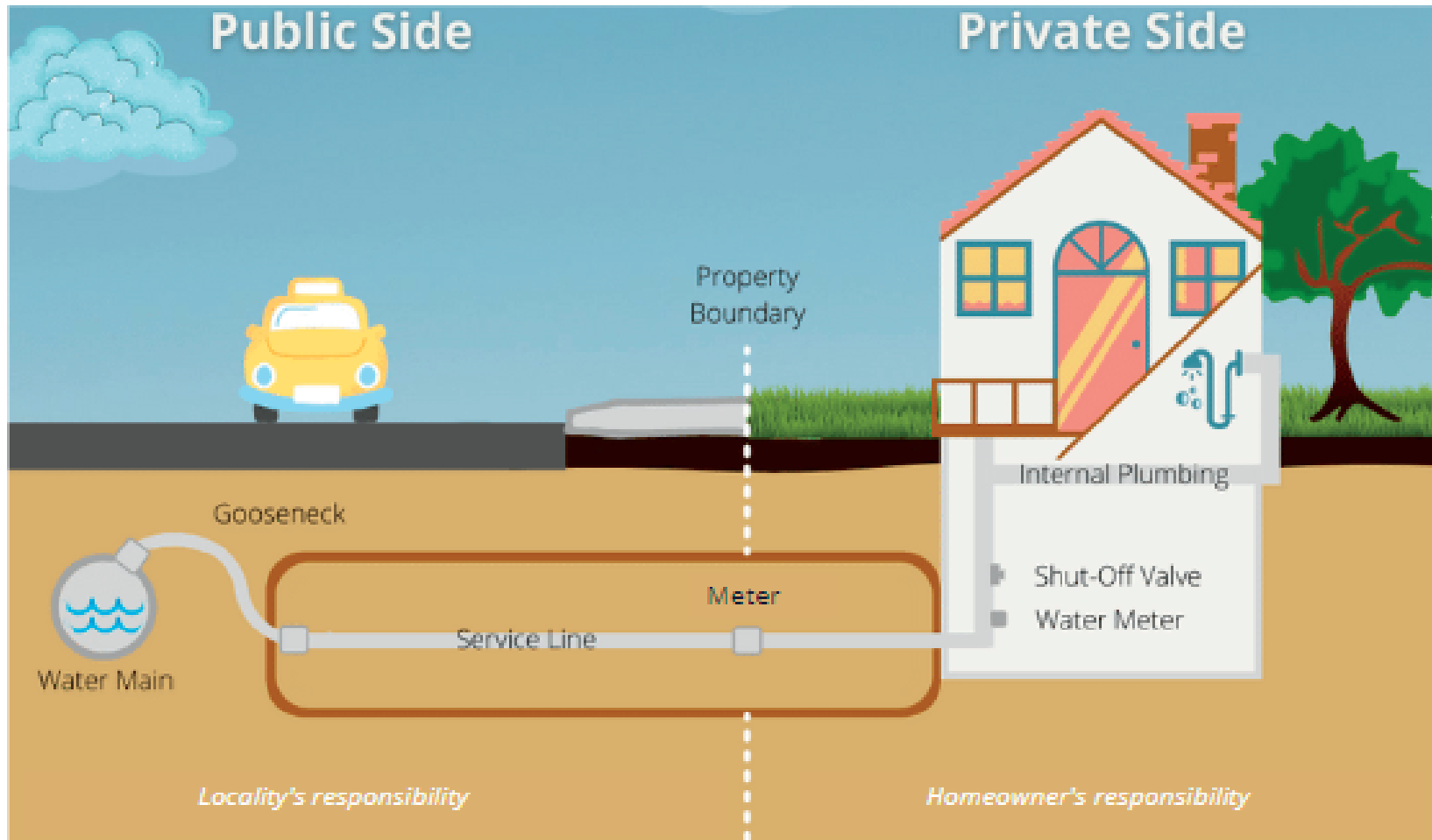
Complete replacement of lines

Provide filters to homeowner

Review final documentation submitted by the plumber

Reimburse plumber based on approved cost

Lead Service Line Replacement Grant Program



Lead water service lines are fairly common with older cities and water utilities. With help from the Virginia Department of Health (VDH), the City of Richmond Department of Public Utilities developed the Lead Service Line Replacement Grant Program. Grant funding from VDH has allowed us to offer financial assistance to Richmond homeowners needing to replace their private lead or galvanized water service lines. For more information about the program, contact Dpu.DevelopmentServices@rva.gov with subject line: Lead Service Line Replacement Program.

For more information, visit the Department of Public Utilities website: rva.gov/public-utilities/water-utility.

Other Financial Assistance Programs For Home Improvements

MetroCare

DPU's MetroCare Program was established to meet the needs of customers who are experiencing hardships paying their heating or water bills. To learn more about the program visit www.rva.gov/public-utilities or call 804.646.4646.

Conservation Improvement

MetroCare Water Conservation program provides financial assistance to eligible customers who are homeowners for plumbing repairs and the replacement of water-inefficient appliances. The program helps to repair plumbing and / or replace existing products with EPA (Environmental Protection Agency) WaterSense labeled products to conserve water and reduce wasteful consumption. To learn more, contact DPU partner project: HOMES at 804.410.1501.

Healthy Home Program

Housing and Community Development's Healthy Home Program will fund the removal of interior lead lines for qualified Richmond residents. If there is damage to the interior of the home due to lead or galvanized piping, residents may qualify for funding to repair the bathroom or kitchen. For more information, contact 804.646.1766



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