



CITY OF RICHMOND
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THE COMMUNICATIONS OFFICE
FOR IMMEDIATE RELEASE
September 28, 2021

We at the Richmond City Sheriff's Office received a call from a concerned citizen about an inmate commissary package that was not delivered. We looked into this request and found that the commissary package in question was ordered from inmatecarepackages.net. The website for **Inmate Care Packages** is a SCAM that is not affiliated with our office and should not be used. This website shows 252 Better Business Bureau complaints for undelivered orders and lack of communication after a refund was requested.

Inmate Care Packages commissary/canteen is a SCAM. The website looks legitimate inmatecarepackages.net as it has a wide variety of commissary items that are commonly sold on inmate commissary. The website does however display one important red flag. In the payment section of the site states: **"Unfortunately, Inmate Care Packages is unable to accept credit card payments at this time."** The only payment options are Zelle, Cashapp, or paying with a money order.

To order commissary for your family member at the Richmond City Justice Center please use www.accesscatalog.com using the drop-down menu choose "Virginia" in the second drop-down menu choose "Jail- Richmond Package Program- VA" You can then register to purchase products for your family member that will be delivered to the Richmond Justice Center for delivery by our commissary staff.

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