

How to get help in Richmond, VA

988

National Suicide Prevention Lifeline



■ Regional crisis call center for free, confidential emotional support and referral for people in mental health crisis, 24 hours

804-972-0813

Greater Richmond Continuum of Care



■ Homeless crisis line (Regular business hours plus weekends)

1-866-366-4357

Dominion Energy (24 hours)



■ Power outages, live wires

804-646-4646, option 1

Richmond DPU (24 hours)



■ Piped gas and water service (utility emergency)
■ Raw sewage backup (If you can see the raw sewage)
■ Downed streetlight pole (utility emergency)

**Call 311, visit RVA311.com
or use RVA311 app**

(Call during regular business hours)



■ Shelters, social services
■ Road, alley, sidewalk repairs
■ Streetlight, sign repairs
■ Stormwater, clogged storm drains
■ Real estate, property tax questions
■ Code enforcement, zoning issues

1-800-222-1222

VA Poison Center (24 hours)



■ Fast, free, confidential treatment advice on suspected poisonings

804-646-5100

Richmond Police (24 hours)



■ Police report, nonemergency police
■ Traffic signal out
■ Downed tree emergencies (blocking road, in power lines)

Call 911 or text 911

(24 hours)



■ Immediate Police, Fire or Emergency Medical Services
■ Flooded roads

<https://www.rva.gov>



**CITY OF
RICHMOND**