

Investigation Identifier	Incident Report Date	Incident Location	Incident Summary	Resolution Summary	Follow-Up Summary	Closure Date
Illicit Discharge	1/11/2022	1509 E. Main St	Property owner stated that raw sewage is coming into their building	Wesal Nawabi went to the property and met with the property owner to sample from sump Pump, but initial problem was not present	Went back to site 1/18/2022, and conditions still were not present, asked property owner call if problem happens again	2/2/2022
Illicit Discharge	1/18/2022	5300 Midlothian Turnpike	Site got complaint that they are crushing cars behind building and liquid from cars are being dumped in Reedy Creek	Pretreatment team went out there and the site confirmed that they stored their oil, and the creek had Iron Oxide bacteria, and no evidence of illegal dumping	Pretreatment team went back with Mercer Cronemeyer of DEQ to ensure no Hazardous Material reached Reedy Creek	1/28/2022
Illicit Discharge	1/20/2022	4300 Commerce Rd	Called to check if cleanout installed would satisfy city codes	went to location and was satisfied with the cleanout		1/20/2022
Illicit Discharge	2/24/2022	2408 Lancelot Ave.	Neighbor is running a car shop at his house and looks like he has been dumping oil in the street	Pretreatment personnel went to address and did not find any issues on date of first inspection	On 3/3/2022 we went back to the address and didn't see any illicit discharges, but did send to other city depts for other possible violations	3/3/2022
Illicit Discharge	3/1/2022	Kanawah Canal	complaint call about a CSO	Pretreatment team went to site and found that the city was working on a damaged line near by		3/1/2022
Illicit Discharge	3/3/2022	Dock St.	DEQ informed us of a fish kill located at dock st. for a potential illicit discharge in to stream nearby	Pretreatment team went and looked, but found the city emptied the creek in order to assess the condition of sewer outfall 34 and this impacted the fish in the creek		3/4/2022
Illicit Discharge	3/3/2022	13N. 17th St.	Multiple FSE's share small alley that exits into walnut alley. When they dump their grease gets everywhere and pools and create horrible conditions	Pretreatment personnel talked to all FSE's that dump grease to rendering bin, and gave them time to clean location	Reinspected area to ensure the cleanup was completed on alley	5/31/2022

Investigation Identifier	Incident Report Date	Incident Location	Incident Summary	Resolution Summary	Follow-Up Summary	Closure Date
Illicit Discharge	3/15/2022	507 Southside Plaza	507 Southside plaza was dumping used cooking grease in back of their FSE. R. King found a pool of grease when he arrived on site.	Called property owner to have site cleaned. Gave a notice of violation to property owner	Pretreatment team went to the site on 3/21/2022 and found the site had be remediated	3/21/2022
Illicit Discharge	3/22/2022	1020 Hull St.	VHD informed us that during his inspection Croaker spot was washing greasy kitchen floor mat outside of the building	R. King went to site and gave a notice of violation and BMPs on effective ways to work with grease at FSEs		3/25/2022
Illicit Discharge	3/22/2022	4507 Wythe Ave.	Citizen complaint about a pipe that was coming from neighbor's yard	Pretreatment team went to site and property owner connected pipe to reduce puddles in the area close to his foundation catching rain water		3/22/2022
Illicit Discharge	4/12/2022	3445 Broad Rock	Complaint about auto shop at 3445 Broad rock throwing tires and oil filters over fence behind their building	went to site and could not gain access, got assistance from the fire dept and Chief Dyer. We had the location remove the tires and oil filters and gave N.O. V	Went back on 4/15/2022 to ensure the area was cleaned up	4/15/2022
Illicit Discharge	4/20/2022	North End of Maury Cemetery	Complaint came in about illicit discharge coming from a pipe at the north end of Maury Cemetery	R. King went and walked the creek and the sheen present was iron bacteria		4/20/2022
Illicit Discharge	4/26/2022	4727 Walmsley Blvd	Complaint on Mariscos El Barco (FSE) improperly disposing grease and waste ou the back door of restaurant	Pretreatment team went to the site and could tell which FSE was responsible Lucky china or Mariscos El Barco so we gave them both 3 day to clean up the oil behind their FSEs	Went back on 4/29/2022 and was fine with the results	4/29/2022
Illicit Discharge	4/27/2022	4700 Deepwater Terminal Rd.	Complaint the company was taking left over paint barrels and dumping excess paint into the dumpster and allowing it to drain out the dumpster in to the James river	Pretreatment went to the site and didn't see any evidence of wet paint draining on the ground. We took pictures and walke the site		4/27/2022

Investigation Identifier	Incident Report Date	Incident Location	Incident Summary	Resolution Summary	Follow-Up Summary	Closure Date
Illicit Discharge	5/18/2022	7500 Prairie Rd	It was reported that neighbor was dumping leave, soil, and branches that was blocking the headwaters of rockfall creek	R. King went to location, and saw that indeed someone had blocked rockfall creek with yard debris	Water crew chief N. Sumpter and W. Mayo cleared the blockage	6/10/2022
Illicit Discharge	5/27/2022	2412 North Ave.	Got a call about dumping oil in drain at this location from neighbor	Pretreatment personnel went to location and complaint didn't seem valid		6/1/2022
Illicit Discharge	5/31/2022	1811 Accomac St	GRTC bus was smoking and a lot of oil poured out of the back of the bus.	Pretreatment personnel went to location, and could not find any evidence to support the complaint		7/14/2022
Illicit Discharge	6/22/2022	Goode Creek at Bellmeade Park	complaint of a white cloudy substance that was causing the water to look milky in Goode Creek	C. Gunter and J.R. Bell walked the creek from the community center up to the elementary school every has washed away		6/22/2022
Illicit Discharge	6/24/2022	2019 Grove Ave.	complaint of a white cloudy substance that was causing the water to look milky.	R. King went to 2019 Grove and found the source of the milky substance someone discarded a trashbag full of white paint and it was going in the drain	Pretreatment remove the bag and since nobody was claiming it. We cleaned up best we could and closed out complaint	6/24/2022
Illicit Discharge	6/24/2022	Between 20th and 21th St. Phaup St.	Got a call about two 55 gallon oil drums and one 30 gallon oil drum left on the street.	Pretreatment personnel went and picked up the drums off the street and called safety kleen to dispose of them		6/24/2022
Illicit Discharge	6/26/2022	3516 Forest Hill Ave	FSE cooking grease bin knocked over by car and leaking grease over weekend	E. Whitehurst and R. King went to location and instructed business owner on his steps for cleanup	L Lockett serviced the basins to ensure all discharged oil was removed	7/14/2022
Illicit Discharge	6/30/2022	2002 Princess Anne Ave	Toxic foul smelling Liquid approx. 30 gallons discharged from carpet cleaning truck. Driver Stated he had to dump somewhere	Pertreatment Personnel was able to verify the discharge and contacted the company and instuctred them on how to properly discharge wastewater	Company was in area but didn't admit to being at fault so we issued a verbal warning	7/14/2022

Investigation Identifier	Incident Report Date	Incident Location	Incident Summary	Resolution Summary	Follow-Up Summary	Closure Date
Illicit Discharge	7/12/2022	2820 W. Broad St.	Call about conveying groundwater/ rainwater encountered during redevelopment activities into the city's combined sewer system	the minimum volume that will be discharged we authorize the discharge into the combined sewer		7/12/2022
Illicit Discharge	7/19/2022	4600 Old Warwick Rd.	Stormwater personnel informed us about heave grease deposits in the sanitary sewer main	W. Nawabi went and could not locate heavy grease deposits. He sampled and the results came back within city limits		8/2/2022
Illicit Discharge	8/5/2022	PumpHouse Park Upstream from Nickel Bridge	Email informing Pretreatment about a recurrent suspicious smell in pumphouse park suspected sewer leak	When pretreatment went to pumphouse park we could not smell the suspicious smell, and walked the park in hopes of finding something	when back to the park on 8/9/2022 and we didn't smell anything so we closed this complaint	8/9/2022
Illicit Discharge	8/21/2022	6548 Vischer Rd	Developer has equipment going back and forth creating muddy area, land disturbance taking place with no E&S controls in place	C. Grovsenor and T. Mahanes addressed the citizen about the ongoing development and measures being taken to control erosion and runoff		8/24/2022
Illicit Discharge	9/20/2022	Huguenot Bridge and Pony Pasture Park	Got complaint of high levels of bacteria within the James River near Huguenot Bridge	Pretreatment went to the area and walked the area from the bridge to pony pasture park taking samples to see where the bacteria is located	Samples so far have not produce high levels of bacteria. Sampling ongoing	
Illicit Discharge	9/22/2022	223 E. Grace St.	VDH called about a strong smell coming from the FSE located at 223 E. Grace st.	The FSE Valention's Italian Pizzeria basement pungent oder was cause by sewer gas. It seemed to be a lot of organic material in the floor drain		
Illicit Discharge	10/14/2022	Mayo Island	Email informing Pretreatment of Norfolk Southern had dumped debris into the river	Pretreatment went to look at the area and Norfolk southern sent a crew to cleanup th debris		10/14/2022