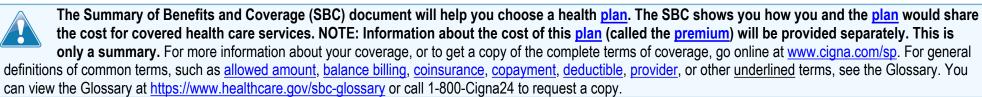
Coverage for: Individual/Individual + Family | Plan Type: OAP



Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>in-network providers</u> : \$500/individual or \$1,000/family For <u>out-of-network providers</u> : \$1,500/individual or \$3,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network <u>preventive care</u> & immunizations, office visits, in- network <u>prescription drugs</u> , emergency room visits, <u>urgent care</u> facility visits.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> : \$5,000/individual or \$10,000/family For <u>out-of-network providers</u> : \$10,000/individual or \$20,000/family Combined medical/behavioral and pharmacy <u>out-of-pocket limit</u>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.cigna.com</u> or call 1-800-Cigna24 for a list of <u>network providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.				
Common			ou Will Pay	Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply	50% coinsurance	None
	<u>Specialist</u> visit	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply	50% coinsurance	None
If you visit a health care provider's office or clinic	Preventive care/ screening/ immunization	No charge/visit** No charge/ <u>screening</u> ** No charge/immunizations** ** <u>Deductible</u> does not apply	50% <u>coinsurance</u> /visit 50% <u>coinsurance</u> / <u>screening</u> 50% <u>coinsurance</u> / immunizations	NoneNoneNoneYou may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	50% coinsurance	None
	Imaging (CT/PET scans, MRIs)	10% coinsurance	50% coinsurance	50% penalty for no out-of-network precertification.

Common		What You Will Pay		Limitations Eventions 8 Other
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	 Limitations, Exceptions, & Other Important Information
		(You will pay the least)	(You will pay the most)	
	Generic drugs (Tier 1)	\$10 <u>copay</u> /prescription (retail 30 days), \$10 <u>copay</u> /prescription (retail 90 days); \$10 <u>copay</u> /prescription (home delivery 90 days) <u>Deductible</u> does not apply	Not covered	
If you need drugs to treat your illness or condition More information about	Preferred brand drugs (Tier 2)	\$30 <u>copay</u> /prescription (retail 30 days), \$60 <u>copay</u> /prescription (retail 90 days); \$60 <u>copay</u> /prescription (home delivery 90 days) <u>Deductible</u> does not apply	Not covered	Coverage is limited up to a 90-day supply (retail and home delivery); up to a 30-day supply (retail) and a 90- day supply (home delivery) for <u>Specialty drugs</u> . Certain limitations may apply,
prescription drug coverage is available at www.cigna.com	Non-preferred brand drugs (Tier 3)	\$55 <u>copay</u> /prescription (retail 30 days), \$165 <u>copay</u> /prescription (retail 90 days); \$165 <u>copay</u> /prescription (home delivery 90 days) <u>Deductible</u> does not apply	Not covered	including, for example: prior authorization, step therapy, quantity limits. In-network Federally required preventive drugs will be provided at no charge.
	Specialty drugs (Tier 4)	20% <u>coinsurance</u> but not more than \$250/prescription (retail); 20% <u>coinsurance</u> but not more than \$250/prescription (home delivery) <u>Deductible</u> does not apply	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$250 <u>copay</u> /visit, plus 10% <u>coinsurance</u>	50% coinsurance	50% penalty for no out-of-network precertification. Per visit <u>copay</u> is waived for non-surgical procedures.
Surgery	Physician/surgeon fees	10% coinsurance	50% coinsurance	50% penalty for no out-of-network precertification.
If you need immediate medical attention	Emergency room care	\$200 <u>copay</u> /visit, plus 10% <u>coinsurance</u> <u>Deductible</u> does not apply	\$200 <u>copay</u> /visit, plus 10% <u>coinsurance</u> <u>Deductible</u> does not apply	Per visit <u>copay</u> is waived if admitted. Out-of-network services are paid at the in-network cost share.

O		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	 Limitations, Exceptions, & Other Important Information
	Emergency medical transportation	10% coinsurance	10% <u>coinsurance</u>	Out-of-network air ambulance services are paid at the in-network cost share and <u>deductible</u> .
	Urgent care	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply	\$40 <u>copay</u> /visit <u>Deductible</u> does not apply	None
lf have a hearital star	Facility fee (e.g., hospital room)	\$500 <u>copay</u> /admission, plus 10% <u>coinsurance</u>	50% coinsurance	50% penalty for no out-of-network precertification.
If you have a hospital stay	Physician/surgeon fees	10% coinsurance	50% coinsurance	50% penalty for no out-of-network precertification.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$20 <u>copay</u> /office visit** 10% <u>coinsurance</u> /all other services ** <u>Deductible</u> does not apply	50% <u>coinsurance</u> /office visit 50% <u>coinsurance</u> /all other services	50% penalty if no precert of out-of- network non-routine services (i.e., partial hospitalization, etc.).
substance abuse services	Inpatient services	\$500 <u>copay</u> /admission, plus 10% <u>coinsurance</u>	50% coinsurance	50% penalty for no out-of-network precertification.
	Office visits	10% coinsurance	50% coinsurance	Primary Care or Specialist benefit
	Childbirth/delivery professional services	10% coinsurance	50% coinsurance	levels apply for initial visit to confirm pregnancy.
lf you are pregnant	Childbirth/delivery facility services	\$500 <u>copay</u> /admission, plus 10% <u>coinsurance</u>	50% <u>coinsurance</u>	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Home health care	10% <u>coinsurance</u>	50% coinsurance	 50% penalty for no out-of-network precertification. Coverage is limited to 90 days annual max. 16 hour maximum per day (The limit is not applicable to mental health and substance use disorder conditions.)

Common		What You Will Pay		Limitations Exceptions ? Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	 Limitations, Exceptions, & Other Important Information 	
	Rehabilitation services	\$20 <u>copay</u> /PCP visit** \$40 <u>copay</u> / <u>Specialist</u> visit** ** <u>Deductible</u> does not apply	50% <u>coinsurance</u> /PCP visit 50% <u>coinsurance</u> / <u>Specialist</u> visit	 50% penalty for failure to precertify out-of-network speech therapy services. Coverage is limited to annual max of: 60 days for Rehabilitation services; 36 days for Cardiac rehab services; 30 days for Chiropractic care services Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies. 	
	Habilitation services	\$20 <u>copay</u> /PCP visit** \$40 <u>copay</u> / <u>Specialist</u> visit** ** <u>Deductible</u> does not apply	50% <u>coinsurance</u> /PCP visit 50% <u>coinsurance</u> / <u>Specialist</u> visit	 50% penalty for failure to precertify out-of-network speech therapy services. Services are covered when <u>Medically Necessary</u> to treat a mental health condition (e.g. autism) or a congenital abnormality. Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies. 	
	Skilled nursing care	10% coinsurance	50% coinsurance	50% penalty for no out-of-network precertification. Coverage is limited to 100 days annual max.	
	Durable medical equipment	10% coinsurance	50% coinsurance	50% penalty for no out-of-network precertification.	
	Hospice services	10% <u>coinsurance</u> /inpatient services 10% <u>coinsurance</u> /outpatient services	50% <u>coinsurance</u> /inpatient services 50% <u>coinsurance</u> /outpatient services	50% penalty for failure to precertify out-of-network inpatient hospice services.	
If your child needs dental	Children's eye exam	Not covered	Not covered	None	
or eye care	Children's glasses	Not covered	Not covered	None	

Common		What Yo	u Will Pay	Limitations Exceptions 8 Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provide (You will pay the most	I Important Information
	Children's dental check-up	Not covered	Not covered	None
Excluded Services & Of	ther Covered Services:			
Services Your Plan General	lly Does NOT Cover (Check y	our policy or <u>plan</u> document for	more information and a lis	t of any other <u>excluded services</u> .)
 Acupuncture 		Hearing aids	•	Private-duty nursing
Cosmetic surgery		 Infertility treatment 	•	Routine eye care (Adult)
 Dental care (Adult) 		 Long-term care 	•	Routine foot care
Dental care (Children)		Non-emergency care when the second seco	raveling outside the	Weight loss programs
 Eye care (Children) 		U.S.		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
 Bariatric Surgery (in-n 	etwork only)	Chiropractic care (30 days)		

Your Rights to Continue Coverage:

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Virginia State Corporation Commission at (877) 310-6560.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	re and a	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other coinsurance 	\$500 \$40 10% 10%	
This EXAMPLE event includes service		т

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$500	
Copayments	\$500	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$20	
The total Peg would pay is	\$2,220	

Managing Joe's Type 2 Diab (a year of routine in-network care of controlled condition)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$500 \$40 10% 10%
This EXAMPLE event includes service Primary care physician office visits (including disease education) Diagnostic tota (blood work)	

<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> Durable medical equipment (alucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$120	
<u>Copayments</u>	\$600	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$740	

Mia's Simple Fracture (in-network emergency room visit and follow up care) The <u>plan's</u> overall <u>deductible</u> \$500

<u>Specialist copayment</u>
 Hospital (facility) <u>coinsurance</u>
 Other <u>coinsurance</u>
 10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing		
Deductibles	\$500	
<u>Copayments</u>	\$400	
<u>Coinsurance</u>	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,000	

The plan would be responsible for the other costs of these EXAMPLE covered services.

Plan Name: Healthcare Plan 3 Ben Ver: 23 Plan ID: 16818776