



NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), as amended, the City of Richmond will not discriminate against qualified individuals with disabilities based on disability in its services, programs, or activities.

Employment: The City of Richmond does not discriminate based on disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The City of Richmond will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City of Richmond's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Richmond will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all its programs, services, and activities. For example, individuals with service animals are welcomed in the City of Richmond offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication or a modification of policies or procedures to participate in a City of Richmond program, service, or activity should contact the ADA Coordinator, Veronica E. Kenner, by calling (804) 646-5862 as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City of Richmond to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial or administrative burden.

Complaints that a City of Richmond program, service, or activity is not accessible to persons with disabilities should be directed to the ADA Coordinator, Veronica E. Kenner at (804) 646-5862.

The City of Richmond will not charge a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable policy modifications, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.