# How to get help in Richmond, VA

**988**
National Suicide Prevention Lifeline

- Regional crisis call center for free, confidential emotional support and referral for people in mental health crisis, 24 hours

**804-972-0813**
Greater Richmond Continuum of Care

- Homeless crisis line (Regular business hours plus weekends )

**1-866-366-4357**
Dominion Energy (24 hours)

- Power outages, live wires

**804-646-4646, option 1**
Richmond DPU (24 hours)

- Piped gas and water service (utility emergency)
- Raw sewage backup (If you can see the raw sewage)
- Downed street lights pole (utility emergency)

**Call 311, visit RVA311.com or use RVA311 app**
Richmond 311
(Call during regular business hours)

- Shelter information
- Social services
- Replacement trash cans
- Streetlight, sign repairs
- Stormwater, clogged storm drains
- Road, alley, sidewalk repairs
- Real estate, property tax questions
- Code enforcement, zoning issues

**804-646-5100**
Richmond Police (24 hours)

- Police report, nonemergency police
- Traffic signal out
- Downed tree emergencies (blocking road, in power lines)

**Call 911 or text 911**
(24 hours)

- Immediate Police, Fire or Emergency Medical Services
- Flooded roads

https://www.rva.gov

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